

ZOLL emsCharts

Cloud-based electronic patient care reporting (ePCR) solution for EMS agencies, fire departments, and healthcare organizations.

<https://www.zolldata.com/>

Overview

ZOLL emsCharts is a comprehensive, cloud-based electronic patient care reporting (ePCR) software solution designed to streamline documentation workflows for Emergency Medical Services (EMS) and fire agencies. It enables medics to collect patient data in real-time, both online and offline via the ZOLL emsCharts NOW mobile companion app, ensuring data fidelity and compliance even without an active internet connection. The system is highly customizable, allowing supervisors to tailor patient care report (PCR) forms, prioritize fields, and define flexible quality assurance (QA) workflows with automated report routing.

Key capabilities include seamless interoperability through integrations that allow for the import of Computer-Aided Dispatch (CAD) and EKG/medical device data (like ZOLL X Series) to auto-populate fields, significantly reducing manual data entry and errors. It is built to ensure compliance with regulatory standards such as HIPAA and NEMSIS (National EMS Information System).

ZOLL emsCharts integrates natively with other ZOLL Data Systems products, such as ZOLL Dispatch and ZOLL Billing, to create a single, error-free workflow from dispatch to discharge and reimbursement. The platform also offers advanced reporting and analytics, crew management, scheduling, and inventory management features, making it a total solution for operational and clinical oversight. Target users include EMS agencies, fire departments, and healthcare organizations of all sizes, from small private practices to large enterprises.

Key Features

- Electronic Patient Care Reporting (ePCR)
- NEMSIS Compliance (Multiple Versions)
- Customizable Forms & QA Workflows
- Real-Time Data Capture & Analytics
- Mobile App with Offline Charting (emsCharts NOW)

- CAD/EKG Data Import & Integration
- Billing & Inventory Management
- Crew Management & Scheduling
- Single Sign-On (SSO)

Pricing

Model: subscription

Subscription-based pricing with a flat monthly fee model. Pricing is not publicly disclosed and requires contacting the sales team for a custom quote.

Target Company Size: startup, small, medium, enterprise

Integrations

ZOLL Dispatch, ZOLL Billing, Pulsara, Aladtec, Handtevy, Healthcall, Operative IQ, Telestaff (Kronos), CAD Systems, EKG/Medical Devices (ZOLL X Series), HL7 Interface (Hospital EMR)

Compliance & Certifications

HIPAA, NEMESIS

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