

ZOLL Billing

Cloud-based EMS billing software that automates revenue cycle management, streamlines claims processing, and maximizes reimbursement for emergency transport agencies.

<https://www.zolldata.com/>

Overview

ZOLL Billing is a cloud-based Revenue Cycle Management (RCM) solution specifically designed for Emergency Medical Services (EMS) and emergency transport billing. It enables revenue cycle professionals to turbo-charge billing performance, streamline workflows, and deliver more revenue.

The software integrates pre-billing activities, claims processing, and Medicare coding into a single powerful tool, which creates logical workflows and helps improve the clean claims rate and reduce denials. It supports a full range of EMS transport types, including air and ground (ALS/BLS, emergency, non-emergency), and specialty care.

Key Features & Capabilities:

Automated RCM Optimization: Built-in tools like ZOLL AR Boost automatically verify patient demographics and insurance coverage/eligibility.

Hidden Coverage Discovery: Automatically finds active, billable coverage for a significant portion of presumed self-pay patients.

Right-Day Billing: Automated deductible monitoring ensures claims are submitted at the optimal time.

Compliance & Updates: Automatically updates Medicare fee schedules and coding changes in real-time.

Financial Visibility: Provides real-time reports to track cash flow and accurate predictions about claim reimbursement value and timing.

Patient Statements: Includes an integrated Patient Statement and Payment Portal for automated paperless statements and online credit card/ACH payment processing.

The cloud-based nature of ZOLL Billing eliminates the need for specialized IT support and servers, while providing 24/7 access from any device with a browser and an active internet connection. Target users are EMS revenue cycle professionals, billers, and management in emergency transport agencies.

Key Features

- Automated Revenue Cycle Management (RCM)
- Patient Demographics and Insurance Verification
- Hidden Coverage Discovery (ZOLL AR Boost)
- Automated Medicare Fee Schedule Updates
- Real-time Cash Flow Tracking and Payment Prediction
- Automated Patient Statement Generation
- Online Payment Processing Portal
- Integrated Claims Processing and Coding

Pricing

Model: enterprise

Pricing is not publicly disclosed and is typically based on claim volume, negotiated via an enterprise contract. Monthly fees are subject to claim audit and volume thresholds.

Target Company Size: small, medium, enterprise

Integrations

Third-party ePCR vendors, Clearinghouses, ZOLL emsCharts, PayGround (Payment Processing), Waystar (Payment Processing)

Compliance & Certifications

HIPAA

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