



# WellSky Personal Care

Web-based operating platform for personal care providers, offering scheduling, billing, Electronic Visit Verification (EVV), and caregiver management.

<https://wellsky.com>

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## Overview

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WellSky Personal Care (formerly ClearCare) is a comprehensive, web-based operating platform designed to streamline and manage the core business functions of non-medical home care agencies. It is an all-in-one solution that integrates clinical, financial, and operational workflows.

### Key Features and Capabilities:

**Scheduling and Time Tracking:** Intuitive tools for managing appointments, caregiver assignments, and real-time scheduling updates. G2 users highly rate its time tracking and scheduling capabilities.

**Electronic Visit Verification (EVV):** Robust, GPS-enabled clocking in/out and reliable tracking of caregiver visits to ensure compliance and accountability.

**Caregiver Management:** Tools for client-to-caregiver matching, payroll management, and a dedicated mobile app to access schedules, care plans, and client information at the point of care.

**Billing & Invoicing:** Features for billing, invoicing, payment processing (via partners like WorldPay), and accelerating the third-party payer revenue cycle (via partners like Change Healthcare).

**Care Coordination:** Facilitates seamless communication among caregivers, clients, and family members through caregiver portals and the WellSky® Personal Care Family Room.

**Reporting and Analytics:** Provides analytics dashboards and custom reporting options to monitor performance metrics and make data-driven decisions.

**Target Users and Use Cases:** WellSky Personal Care is primarily used by personal care providers, non-medical home care agencies, and multi-office/multi-physician coordination centers, supporting agencies of all sizes from small businesses to large enterprises. The platform is secure and HITRUST CSF-certified, powering over 4,300 agencies and supporting more than 600,000 caregivers.

## Key Features

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- Electronic Visit Verification (EVV)
- Caregiver & Client Management
- Scheduling and Time Tracking
- Billing and Invoicing
- Care Plan Management
- Reporting and Analytics
- Care Coordination (Family Room/Portals)
- Mobile App

## Pricing

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**Model:** subscription

Custom pricing model. Pricing is not publicly disclosed and requires direct contact for a quote. One source suggests a starting price of \$40/user/month, but enterprise costs can range from \$1,000 to \$25,000+ per month depending on agency size and patient volume.

**Starting at:** USD \$40

**Target Company Size:** small, medium, enterprise

## Integrations

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WellSky TeamEngage, CareAcademy, Change Healthcare (Clearinghouse), Checkr (Background Screening), CINCH CCM, Hireology, Tapcheck (Early Wage Access), WorldPay (Payment Processing)

## Compliance & Certifications

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HIPAA, HITRUST CSF

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