



WebPT Scheduling

An integrated, cloud-based scheduling and practice management solution for physical, occupational, and speech-language therapy clinics.

<https://www.webpt.com>

Overview

WebPT Scheduling is a comprehensive, cloud-based scheduling solution that is an integral part of the larger WebPT Practice Experience Management (PXM) platform, designed specifically for physical therapists (PTs), occupational therapists (OTs), and speech-language pathologists (SLPs). It aims to maximize front-office efficiency, reduce administrative burdens, and improve the patient experience.

Product Overview and Key Benefits

The scheduling tool offers a seamless, real-time online booking experience for patients, which helps clinics capture appointments 24/7, even outside of regular business hours. This functionality is proven to increase conversion rates and reduce the workload on front-office staff by eliminating phone tag and manual data entry. Patient intake information flows directly into the WebPT EMR, ensuring data accuracy and a streamlined check-in process.

Main Features and Capabilities

Online Self-Scheduling: Allows patients to book appointments anytime with real-time availability via a link on the clinic's website, social media, or email campaigns.

Multi-User & Multi-Location Calendar: Easily view and edit schedules for patients, therapists, equipment, and treatment rooms across multiple clinic locations.

Automated Reminders: Reduces no-show rates by up to 30% with automated appointment reminders via text, email, and phone calls.

Digital Intake & EMR Sync: Patient-entered intake forms and insurance verification details flow automatically into the patient chart and EMR, saving staff time.

Drag-and-Drop Management: Simplifies schedule changes with an intuitive drag-and-drop interface for rescheduling and setting recurring appointments.

Waitlist Management: Helps fill last-minute cancellations by quickly slotting in patients from a managed waitlist.

Telehealth Integration: Supports booking and launching virtual therapy sessions directly through WebPT Virtual Visits, which is HIPAA-secure with 256-bit AES encryption.

Target Users and Use Cases

WebPT Scheduling is purpose-built for outpatient rehabilitation therapy practices, including physical therapy, occupational therapy, and speech-language pathology clinics. It is suitable for practices of all sizes, from start-ups and small clinics to large enterprises and multi-specialty practices, serving over 150,000 rehab therapy professionals across more than 27,000 clinics. Its primary use case is to be the central hub for front-office operations, ensuring a full caseload, efficient patient flow, and compliance with healthcare regulations.

Key Features

- 24/7 Online Patient Self-Scheduling
- Automated Appointment Reminders (Text, Email, Phone)
- Multi-Location & Multi-Resource Calendar Management
- Real-Time EMR Integration for Patient Intake
- Drag-and-Drop Rescheduling
- Waitlist Management
- Integrated Telehealth (Virtual Visits)
- Referral Source Reporting

Pricing

Model: subscription

The core WebPT EMR platform, which includes the scheduler, is subscription-based starting at \$99.00 per provider per month. The Online Scheduling add-on is billed separately on a usage-based model at \$1.49 per confirmed patient request.

Starting at: USD \$99

Target Company Size: small, medium, enterprise

Integrations

Cerner, Epic, McKesson, athenahealth, Waystar, Worldpay, Kno2, PatientPay

Compliance & Certifications

HIPAA, SOC 2, ISO 27001, MIPS

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