WebEOC

Cloud-based emergency management and enterprise resilience platform for real-time situational awareness and configurable workflows in crisis response and daily operations.

https://www.juvare.com

Overview

WebEOC Nexus is Juvare's next-generation, cloud-native SaaS platform designed for operational readiness, building on over two decades of experience in emergency and incident management. It serves as a unified command and control solution, eliminating silos and accelerating coordination across agencies, sectors, and jurisdictions, including government, healthcare, and private enterprise. The platform's core strength lies in its configurability through the **Design Studio**, a low-code/no-code environment that allows non-developers to build and refine custom workflows, forms, and dashboards to match specific operational needs and emerging threats.

WebEOC Nexus provides a **Common Operating Picture (COP)** through real-time data feeds, advanced GIS mapping, live overlays, and custom, role-based dashboards. This ensures every user, from command staff to field personnel, has access to the most relevant information. For field teams, the dedicated **WebEOC Nexus mobile app** offers mobile and offline access, enabling data capture, task completion, and secure authentication (like Face ID) even in connectivity-challenged environments.

Key capabilities include **Interagency Collaboration** via the Juvare Exchange, which allows secure, real-time data sharing across jurisdictions and partner organizations. It is highly compliance-centric, aligning with **FEMA/NIMS** standards and providing comprehensive audit logs and exportable Situation Reports (SitReps) essential for grant-funded reporting, compliance, and insurance documentation. The platform is extendable with add-ons like the **Juvare AI Assistant (JAI)** and **Juvare Analyze** for predictive insights, automated summaries, and data-driven post-event analysis.

Key Features

- Low-Code/No-Code Workflow Builder (Design Studio)

- Real-Time Situational Awareness & Dashboards

- GIS Mapping & Live Overlays

- Interagency Collaboration (Juvare Exchange)

- Mobile & Offline Access

- Automated Alerts & Multi-Channel Communication

- Compliance-Centric Reporting (FEMA/NIMS-aligned)

- Juvare AI Assistant (JAI) & Analytics (Add-on)

Pricing

Model: enterprise

Contact Juvare for a customized enterprise quote. Pricing is bundled for the SaaS solution and is not publicly disclosed.

Target Company Size: medium, enterprise

Integrations

ArcGIS, CAD systems, HR systems, Alerting Tools, Dispatch systems, EMResource, eICS, EMSupply

Compliance & Certifications

ISO 27001, ISO 27017, ISO 27018, ISO 27701, ISO 22301, SOC 2, FEMA/NIMS-aligned

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