



TraumaSoft

An all-in-one, integrated EMS and NEMT management software solution for dispatch, ePCR, billing, scheduling, and fleet operations.

<https://traumasoft.com/>

Overview

TraumaSoft is a comprehensive, fully integrated software platform designed specifically for Emergency Medical Services (EMS) and Non-Emergency Medical Transport (NEMT) organizations. It serves as a single source solution to manage every aspect of an operation: people, processes, assets, and revenue. Unlike systems built from disparate, acquired software products, TraumaSoft was built organically as a unified system, ensuring all modules—including Computer-Aided Dispatch (CAD), Electronic Patient Care Reporting (ePCR), Billing, Crew Scheduling, and Fleet Operations—work together seamlessly with a single shared dataset.

Key Benefits:

Operational Efficiency: Streamlines workflows, automates manual tasks like auto-billing from ePCR using Natural Language Processing, and provides a 99.99% uptime commitment.

Financial Growth: Maximizes billing reimbursement by adapting to changes in Medicare, Medicaid, and private insurance rules, and provides real-time claims processing and denial management.

Compliance & Security: Ensures adherence to critical healthcare regulations like HIPAA and NEMTIS, with robust security features including 256-bit encryption and SOC Certified Disaster Recovery.

Employee Morale: Features like the Mobile App and intuitive user interface are designed to reduce friction for field crews, making documentation easier and improving retention.

Target Users & Use Cases:

TraumaSoft is ideal for ambulance services, fire departments, and healthcare organizations across the spectrum of size, from small businesses to large enterprises. Its primary use cases include complete EMS management, NEMT coordination, real-time vehicle tracking and dispatch, automated billing and claims processing, and comprehensive human resources and training management.

Key Features

- Computer-Aided Dispatch (CAD)
- Electronic Patient Care Reporting (ePCR)
- Integrated Billing and Revenue Cycle Management
- Crew Scheduling and People Operations (HR)
- Fleet Management and GPS Tracking
- Real-Time Routes and Trip Scheduling
- Virtual Classroom and Training Management
- Customizable Reporting and Analytics

Pricing

Model: enterprise

Pricing is not publicly disclosed and is based on a customized quote. The model is subscription-based, tailored to the size and needs of the EMS/NEMT organization. Contact the vendor for details.

Target Company Size: small, medium, enterprise

Integrations

Samsara (GPS/AVL), Major Clearinghouses (for claims), GPS & Transportation Integration, Payroll & Human Resources Integration

Compliance & Certifications

HIPAA, NEMSIS

This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.