



TigerConnect

A secure, real-time clinical communication and collaboration platform for healthcare, offering secure messaging, scheduling, and alarm management.

<https://tigerconnect.com>

Overview

TigerConnect is a leading clinical communication and collaboration (CCC) solution designed to streamline healthcare workflows and improve patient outcomes. The cloud-native platform unifies fragmented communication tools like pagers, landlines, and unsecured texting into a single, scalable application . It provides secure, real-time communication tools including HIPAA-compliant text messaging, voice calls, and video calls, as well as file sharing, all tailored for healthcare providers .

Key Features and Capabilities:

Secure Messaging: Offers HIPAA-compliant text, voice, and video calling with robust 256-bit AES encryption .

Role-Based Communication: Allows users to easily find and communicate with the right clinician by searching for their role, ensuring critical information reaches the correct on-call provider instantly .

Alarm Management (CareConduit): Consolidates and prioritizes alerts from medical devices, EHRs, and nurse call systems, intelligently routing notifications to the right care team members in real-time to reduce alarm fatigue .

Physician & Staff Scheduling: Simplifies provider scheduling with an intuitive, rules-based solution, which can integrate with existing scheduling systems to automate role assignments and manage time-off requests .

TigerConnect Transfer: Enhances patient flow with visibility and coordination, speeding up critical care and reducing phone calls through automated transfer management .

Patient Engagement: Provides tools for secure communication with patients and families via text, voice, or video, facilitating appointment reminders and secure sharing of medical advice .

Security & Compliance: Includes features like message recall/self-destruction, user monitoring, audit logs, and remote wipe capabilities for BYOD policies .

The platform is fully scalable and accessible via mobile (iOS, Android) and desktop (Web, Windows, Mac) applications, making it a comprehensive communication hub for care teams across the continuum

Key Features

- Secure Messaging (Text, Voice, Video)
- Role-Based Communication & Directory
- EHR/Clinical System Integration
- Alarm Management & Event Notifications (CareConduit)
- Physician & Staff Scheduling
- Message Recall and Self-Destruction
- Audit Trails and Analytics
- Patient Engagement Tools

Pricing

Model: enterprise

Pricing is quote-based and custom, utilizing a fixed-price, fixed-quantity subscription model. Costs vary based on organization size, feature set, and contract length. No free version is available.

Target Company Size: medium, enterprise

Integrations

EHRs (e.g., EpicCare EMR, Oracle Health), Physician Scheduling (e.g., QGenda, Amion), Medical Devices & Nurse Call Systems, PBX Systems, File Sharing (e.g., Dropbox, Box), Answering Services, Mobile Device Management (e.g., AirWatch, MobileIron)

Compliance & Certifications

HIPAA, HITRUST CSF

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