TheraOffice Billing

Cloud-based EMR and practice management software with integrated billing for physical, occupational, and speech therapy clinics.

https://www.ntst.com

Overview

TheraOffice, a Netsmart solution, is a comprehensive, integrated Electronic Medical Record (EMR) and practice management platform designed specifically for outpatient rehabilitation providers, including physical (PT), occupational (OT), and speech (ST) therapists. The platform unifies all essential clinic functions—documentation, scheduling, billing, accounting, and reporting—into a single, device-agnostic system.

Billing and Revenue Cycle Management (RCM): The software's core component is its fully integrated billing suite, which aims to maximize revenue cycle management and cash flow. Key billing features include integrated claims management, insurance eligibility verification, claims scrubbing, electronic remittance advice (ERA) downloads, claims processing, denials management, and tracking the aging of payments. The system is designed to adapt to the practice's claim and payment processes for better control.

Key Features & Capabilities: TheraOffice is renowned for its customizable documentation templates, which users report can significantly reduce documentation time. The platform also includes a patient portal, integrated telehealth, and robust reporting with over 175 built-in reports for tracking key metrics, productivity, and financial performance. It is highly scalable, supporting solo practices, multi-location groups, and large organizations.

Compliance and Security: The software is a HIPAA-compliant, ONC-Certified EMR and is MIPS-compliant, ensuring secure and compliant data exchange. Security features include automatic backups, redundant data storage, password misuse monitoring, and multi-level daily risk assessments.

Key Features

- Integrated Claims Management

- Insurance Eligibility Verification

- Claims Scrubbing

- ERA Downloads

- Patient Accounting

- Customizable Documentation Templates

- Integrated Scheduling

- 175+ Built-in Reports

Pricing

Model: subscription

Subscription plans start at $125/user/month (Core plan). Other tiers include Extend ($175/user/month) and Flex (Custom pricing).

Starting at: USD $125

Target Company Size: small, medium, enterprise

Integrations

Rectangle Health, WebPT, RevFlow, IntakeQ, Zingit, Exercise Pro Live, FOTO, Redoc, Kareo, QuickBooks, SRS Health, Google Calendar, PatientPop

Compliance & Certifications

HIPAA, ONC-Certified, MIPS-compliant