



Surescripts

A national health information network connecting healthcare providers, pharmacies, and payers for electronic prescribing and secure health intelligence sharing.

<https://surescripts.com>

Overview

Surescripts is the nation's leading health information network, dedicated to advancing health intelligence sharing to increase patient safety, lower costs, and ensure quality care. It operates as a neutral intermediary, connecting virtually all electronic health records (EHRs), health systems, pharmacies, and pharmacy benefit managers (PBMs) in the United States.

Key Solutions and Capabilities

Intelligent Prescribing: Enables safe, clear, and efficient electronic prescribing (e-Prescribing) of both legend drugs and controlled substances (EPCS), facilitating real-time collaboration between prescribers and pharmacists.

Interoperability: Provides a comprehensive suite of solutions, including Medication History (for Reconciliation, Ambulatory, and Populations) and Clinical Direct Messaging, which allows clinicians to access aggregated patient data from across care locations and securely communicate with other care team members.

Benefits & Authorizations: Offers Real-Time Prescription Benefit and Price Intelligence, giving providers patient-specific cost and coverage information at the point of care. Its Intelligent Prior Authorization solution, including the automated 'Touchless Prior Authorization,' streamlines the traditionally manual process, significantly reducing administrative burden and accelerating time to therapy.

Target Users and Use Cases

Surescripts' primary users are its network partners, including EHR vendors, Health Systems, Pharmacies, PBMs, Health Plans, and Life Sciences companies, who integrate the Surescripts services into their existing clinical and administrative workflows. The end-users are healthcare professionals (prescribers, pharmacists, care managers) who utilize the integrated features to make more informed decisions and improve patient outcomes.

Key Features

- Electronic Prescribing (e-Prescribing)
- Medication History Solutions
- Intelligent Prior Authorization (Touchless PA)
- Real-Time Prescription Benefit & Price Intelligence
- Clinical Direct Messaging
- Specialty Medications Gateway
- E-Prescribing of Controlled Substances (EPCS)

Pricing

Model: enterprise

Pricing is not publicly disclosed and is structured for enterprise partners (EHR vendors, PBMs, Health Systems). Revenue models for specific services, like Medication History, can be per-transaction or per-staffed bed.

Target Company Size: medium, enterprise

Integrations

EHR Systems, Pharmacy Benefit Managers (PBMs), Pharmacies, Health Plans, Health Systems, Life Sciences Companies

Compliance & Certifications

HIPAA Business Associate, HITRUST, SOC 2 Type II, NCPDP SCRIPT Standard, HL7, EPCS

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