



Skedulo

Intelligent mobile workforce management and scheduling platform for deskless workers, purpose-built for enterprise-level field service and healthcare.

<https://www.skedulo.com>

Overview

Skedulo is a Deskless Productivity Cloud platform designed to help organizations schedule, manage, engage, and analyze their mobile workforce, particularly those in field service and healthcare. The platform is built to solve the inefficiencies of managing deskless workers—who often make up 80% of the global workforce—by replacing manual processes like spreadsheets and paper with intelligent automation.

Key Features and Capabilities

Skedulo's core offering centers around its intelligent scheduling engine, Skedulo MasterMind, which automatically assigns the right worker to the right job. This optimization is based on multiple factors including skills, certifications, availability, location, and travel time, leading to a significant reduction in time-to-schedule.

The platform includes a robust, HIPAA-compliant mobile app for iOS and Android, which is critical for healthcare and field service teams. The app provides real-time job details, status updates, dynamic messaging, and essential offline access, ensuring workers can complete tasks and capture data even without internet connectivity.

For enterprise-level operations, Skedulo offers deep, native integration capabilities with core business systems, including Salesforce, Workday, and Epic EMR, ensuring a seamless flow of customer, employee, and service data. The platform also provides advanced analytics and reporting tools to offer a holistic view of workforce utilization and operational efficiency.

Target Users and Use Cases

Skedulo is primarily built for **medium to large enterprises** with complex, dynamic scheduling requirements and a substantial mobile workforce. Its use cases are strongly focused on industries with mobile service delivery, including:

Healthcare: Home healthcare scheduling, therapy appointment scheduling (Autism & Behavioral Health), and Labs & Diagnostics scheduling.

Field Service Management: Optimizing job dispatching and service delivery for mobile teams.

Complex Enterprise Scheduling: Managing recurring work, shift work, and irregular patterns across a large, distributed workforce.

Key Features

- Intelligent Scheduling (MasterMind)
- Route Optimization & GPS Tracking
- HIPAA-Compliant Mobile App (Offline Access)
- Skills & Certification Matching
- Customizable Mobile Forms & Workflows
- Real-Time Communication (Dynamic Messaging)
- Advanced Analytics & Reporting
- Enterprise System Integration

Pricing

Model: subscription

Per-user monthly subscription. Plans include 'Resources' (mobile workers) starting at \$59/user/month and 'Scheduler' (schedulers) at \$79/user/month. Minimum licenses apply; contact for volume pricing.

Starting at: USD \$59

Target Company Size: medium, enterprise

Integrations

Salesforce, Workday, Epic EMR, ServiceNow, Microsoft Dynamics 365, Tableau, Xero, SAP

Compliance & Certifications

HIPAA, ISO 27001, GDPR, SOC2

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