



# SimplePractice Portal

The HIPAA-compliant client portal for SimplePractice EHR, enabling secure messaging, online booking, digital intake, and payment processing.

<https://www.simplepractice.com>

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## Overview

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SimplePractice is a comprehensive, all-in-one practice management and Electronic Health Record (EHR) platform designed specifically for health and wellness professionals, including therapists, psychologists, social workers, and counselors. The **SimplePractice Client Portal** is the secure, client-facing component of this platform, designed to reduce administrative burden for practitioners and enhance the patient experience.

### Key Features of the Client Portal

**Secure Messaging:** Allows for confidential, HIPAA-compliant communication between the client and practitioner, accessible via web or mobile app.

**Online Appointment Management:** Clients can view upcoming appointments, request new sessions, and manage cancellations directly through the portal.

**Digital Paperwork:** Clients can complete all intake forms, consent documents, and questionnaires (including measurement-based care tools) digitally before their appointment.

**Online Payments:** Facilitates digital payments for invoices and balances, supporting credit cards, FSA, and HSA cards directly within the portal. AutoPay is also an available feature.

**Telehealth Integration:** Clients can join virtual appointments directly from the portal or the dedicated mobile app without needing to find a separate link.

**Document Access:** Clients can view and download billing documents such as invoices, statements, and superbills.

### Platform Overview (SimplePractice)

The broader SimplePractice platform integrates the Client Portal with core practice management features, including scheduling, billing (electronic claim filing, automated payment report recording), documentation (progress notes, customizable templates, Wiley Treatment Planner), and a clinician

directory (Monarch). The platform is cloud-based and highly rated for its ease of use and intuitive interface, serving over 225,000 practitioners.

## Key Features

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- HIPAA-compliant Secure Messaging
- Online Appointment Requests and Cancellation
- Digital Intake Forms and Paperwork
- Integrated Telehealth Sessions
- Online Payment Processing (FSA/HSA compatible)
- Automated Appointment Reminders
- Electronic Claim Filing and Billing
- Client Document Access (Superbills, Statements)

## Pricing

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**Model:** subscription

Tiered subscription plans (Starter, Essential, Plus) starting at \$49/month for solo practitioners (full price). Add-ons like ePrescribe (\$49/month) and AI Note-Taking (\$35/month) are extra. Discounts are often available for the first three months.

**Starting at:** USD \$49

**Target Company Size:** startup, small, medium

## Integrations

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Stripe, Google Calendar, Microsoft Outlook, iCloud, Medsender (Secure Faxing), Braintree, Clinically AI

## Compliance & Certifications

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HIPAA, HITRUST CSF, PCI compliance

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