



ScriptMed Specialty

A comprehensive, cloud-based SaaS platform for end-to-end management of specialty and infusion pharmacy operations.

<https://www.inovalon.com/products/pharmacy-cloud/scriptmed-specialty/>

Overview

ScriptMed Specialty, part of the Inovalon ONE® Platform, is a cloud-native, end-to-end software-as-a-service (SaaS) solution meticulously designed for the complex needs of specialty and infusion pharmacies. It is positioned as a transformative healthcare data platform that streamlines pharmacy operations, improves patient outcomes, and drives cost efficiencies. The platform leverages Inovalon's massive primary source datasets, advanced analytics, and real-time connectivity to empower data-driven decisions across the entire patient and prescription journey.

Key Benefits and Capabilities

Operational Efficiency: The system automates tedious, manual tasks—from referral receipt to prescription delivery—to reduce time-to-fill, lower operating costs, and eliminate manual errors.

Revenue Cycle Management (RCM): It simplifies pharmacy billing, medical billing, and adjudication with specialized tools to eliminate billing errors and manage pricing, collections, and financial assistance for patient medications and services.

Clinical and Patient Care: ScriptMed Specialty enables pharmacists to focus on patient wellbeing by providing clinical decision support, flexible, rule-based care protocols, and a Patient Portal for enhanced digital engagement, self-service tracking, and refill requests.

Compliance and Reporting: The platform helps organizations achieve regulatory compliance and meet complex payer and manufacturer reporting requirements, which is crucial for qualifying for more Limited Distribution Drug (LDD) programs and payer contracts.

Target Users and Use Cases

ScriptMed Specialty is utilized by a wide range of organizations within the complex pharmacy ecosystem, including: Specialty Pharmacies, Infusion Pharmacies, Specialty at Retail, Wholesalers, Hospital & Health System Pharmacies, Patient Access Pharma Hubs, and Pharmaceutical Manufacturers.

Its primary use cases cover the entire specialty pharmacy workflow, including referral intake, prior authorization (PA) management, clinical care plan development, order management, compounding, fulfillment (picking, labeling, shipping with 2D barcode scanning), perpetual inventory tracking, and comprehensive business intelligence through real-time dashboards.

Key Features

- End-to-End Workflow Automation
- Revenue Cycle Management & Adjudication
- Clinical Management & Decision Support
- Perpetual Inventory Tracking (Multi-Location)
- Real-Time Reporting & Business Intelligence
- Patient Portal & Digital Engagement
- Infusion Management (Compounding, Scheduling)
- Prior Authorization (PA) Management

Pricing

Model: enterprise

Pricing is not publicly disclosed and is available upon request through a demo. The model is an enterprise-level subscription based on the software-as-a-service (SaaS) offering.

Target Company Size: enterprise

Integrations

Third-party logistics partners

Compliance & Certifications

HIPAA, HITECH

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