



Ritten

AI-powered EMR, CRM, and RCM platform built exclusively for behavioral health and addiction treatment programs.

<https://www.ritten.io>

Overview

Ritten is an AI-powered Electronic Medical Record (EMR) platform specifically designed for behavioral health providers and programs across the continuum of care, including substance use, mental health, eating disorders, and process addiction.

The platform unifies EMR documentation, revenue cycle management (RCM), scheduling, compliance tracking, outcomes measurement, e-prescribing, and patient portals into one intuitive, cloud-based system. It is built to replace rigid, disconnected EMRs with a flexible, integrated platform that adapts to unique workflows.

Key Features and Capabilities

AI-Powered Documentation: Tools like AI Scribe draft session notes using custom templates, Smart Text Enhancement polishes clinical documentation, and the AI Form Reviewer checks for compliance and improves accuracy. Clinics using Ritten's AI report saving up to 50% on documentation time.

Revenue Cycle Management (RCM): Ritten features a fully functioning, integrated RCM tool that automates billing logic, generates completed claims based on services rendered, and supports complex billing scenarios like bundled and per-diem claims. Clients have reported a 30–50% revenue uplift after switching.

Customizable Workflows: The platform allows users to customize every form, report, and workflow to match their programs, regulations, and roles without requiring coding.

Compliance and Security: The system is HIPAA-compliant, ONC-ATCB Certified, and offers Joint Commission-compliant templates, with features like automated signature routing and built-in compliance checks.

Scheduling and Group Management: The calendar is built for rapid charting, managing complex recurring individual and group sessions, and tracking attendance for in-person and tele-health groups.

Medication Management: Includes integrated eRX for seamlessly sending prescriptions to the pharmacy and a medication administration record for tracking administration and biometric data.

Target Users and Use Cases

Ritten serves a range of behavioral health organizations, including detox facilities, residential treatment centers, PHP/IOP (Partial Hospitalization/Intensive Outpatient), outpatient providers, and case management teams. The primary use cases are streamlining clinical documentation, automating complex billing/RCM, and ensuring regulatory compliance across multiple levels of care.

Key Features

- AI-Powered Documentation (AI Scribe, AI Form Reviewer)
- Integrated Revenue Cycle Management (RCM) & Billing Automation
- Customizable EMR & Form Builder
- Appointment Scheduling & Group Note Management
- Electronic Prescribing (eRX) & Medication Management
- Compliance Tracking & Chart Auditing
- Patient/Family Portal
- Outcomes Monitoring & Aggregated Reporting

Pricing

Model: enterprise

Custom pricing is provided based on the size, type, and specific needs of the behavioral health practice. No public pricing tiers are disclosed. The platform does not offer a free plan or a general free trial, but an offer of one month of free usage has been extended to NAATP members.

Target Company Size: small, medium, enterprise

Integrations

CollaborateMD, Keragon, DoseSpot, Stripe

Compliance & Certifications

HIPAA, ONC-ATCB, Joint Commission-compliant

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