Quiltt

A simple-to-use platform for resident engagement, family communication, and operational efficiency in senior living and long-term care.

https://www.quiltt.com

Overview

Quiltt is a cloud-native software solution designed for the senior living industry, including independent living, assisted living, memory care, and continuing care retirement communities (CCRCs). Developed by Alpine Media Technology, the platform's core mission is to connect residents, families, and staff to improve operational efficiency, increase resident occupancy, and reduce employee turnover.

The platform provides a unified communication and engagement experience across multiple channels, including a web-based admin portal, mobile apps for residents, families, and staff (iOS and Android), and in-room digital signage/TV channels. This multi-channel approach ensures that all community members can stay connected and informed, regardless of their preferred method of interaction.

Key Features and Capabilities:

Resident & Family Engagement: Activity Planning & Tracking, Daily Menu Management, Photo Albums, Pulse Surveys, Reservations, and Staff Appreciation tools.
Communication: Two-Way Messaging, Push Notifications, Emergency Alerts, and in-house TV channel syncing.
Operational Tools: Centralized Resident Records (including medical history, preferences, and care plans), Staff Scheduling, and Activity Tracking for data-driven insights.
Integrations: Seamlessly connects with major electronic health record (EHR) and dining systems like PointClickCare, MatrixCare, Grove Menus, and eMenuChoice, as well as tools like Google Sheets and Microsoft Office.
Compliance and Security: Quiltt is built to be "HIPAA-Capable by Design" and "BAA-Ready," meaning the company is prepared to sign a Business Associate Agreement (BAA) to protect Protected Health Information (PHI). Security safeguards include encryption, secure authentication (via Auth0), access controls, and audit logs.

Key Features

- Activity Planning & Tracking

- Two-Way Messaging & Emergency Alerts

- Resident & Family Mobile Apps

- Digital Signage & In-Room Media

- Daily Menu Management

- Reservations & Pulse Surveys

- Staff Appreciation Tools

- Centralized Resident Records

Pricing

Model: freemium

Essentials is a free-forever tier. Pro starts at $499/month/community (billed monthly) or $4,990/year/community (billed annually). Enterprise is custom pricing and includes custom integrations and multi-location management. Pricing includes unlimited resident, family, and staff users.

Starting at: USD $499

Target Company Size: small, medium, enterprise

Integrations

PointClickCare, MatrixCare, Grove Menus, eMenuChoice, Jotform, Google Sheets, Google Calendar, Microsoft Office, YouTube

Compliance & Certifications

HIPAA-Capable, BAA-Ready