



# Qualifacts Client Portal

A HIPAA-compliant, mobile-friendly client portal and virtual care suite for behavioral health EHRs, enabling self-scheduling, payments, and secure communication.

<https://www.qualifacts.com>

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## Overview

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The Qualifacts Client Portal, part of the Qualifacts Client Engagement Suite, is a comprehensive, integrated solution designed to enhance client engagement and streamline administrative workflows for behavioral health and human services organizations. It functions as a digital front door, offering a fully-branded, mobile-friendly portal accessible via web, iOS, and Android devices.

The portal's core value proposition is to reduce administrative burden on staff and improve client retention and outcomes by providing self-service tools. Key features include client self-scheduling, in-portal payments and statements with real-time balance updates, and automated appointment reminders to minimize no-shows. Clients can complete intake forms and other necessary paperwork digitally using eSignatures, with demographic data flowing directly into the Qualifacts EHR (CareLogic, Credible, or InSync) to reduce data errors.

It is fully integrated with Qualifacts' Virtual Care offering, supporting HIPAA-compliant video appointments (for individuals and groups up to 50) and instant messaging. The platform also allows for the delivery of on-demand content, such as assessments and educational materials. The system is built on a foundation of state-of-the-art security, meeting stringent compliance standards like HIPAA and SOC 2, and is designed to support agencies of all sizes, from small private practices to large enterprise-level organizations.

## Key Features

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- Client Self-Scheduling
- In-Portal Payments & Statements
- Telehealth & Virtual Care (Video/Messaging)

- eSignatures & Digital Forms
- Automated Appointment Reminders
- Self-Service Client Records
- Branded Mobile Application
- Intake & Form Assignment

## Pricing

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**Model:** subscription

Subscription-based, typically bundled with a Qualifacts EHR (CareLogic, Credible, or InSync). Pricing is customized based on agency size, programs, and specific needs. Starting costs for the Credible EHR are estimated at \$100/user/month for small practices (1-10 users).

**Starting at:** USD \$100

**Target Company Size:** small, medium, enterprise

## Integrations

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Stripe, Looker, Siemens Wintox, Methasoft, Updox, IMPACT, Change Healthcare Workflow Intelligence

## Compliance & Certifications

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HIPAA, SOC2, ONC-certified, 42 CFR Part 2

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