Quadax Decision Intelligence

Real-time revenue cycle management (RCM) analytics and reporting tool that transforms complex healthcare data into actionable insights for financial and operational decision-making.

https://www.quadax.com

Overview

Quadax Decision Intelligence is a core component of the Intelligence by Quadax (iQ) unified AI framework, designed to optimize the healthcare revenue cycle. It empowers healthcare organizations to make smarter, faster decisions by transforming complex RCM data into clear, real-time, and actionable insights.

Product Overview & Key Benefits Decision Intelligence provides real-time visibility into revenue cycle activity across disparate systems using dynamic dashboards, performance tiles, and advanced visuals. It helps users understand data patterns and correlations, and is equipped with strategic alerts to notify teams of key events when financial or operational thresholds are not met. The tool is built to drive strategic outcomes, including improving financial health, enhancing patient satisfaction, and transforming processes for greater efficiency and improved reimbursements.

Main Features & Capabilities

Real-Time Visibility & Analysis: Monitors RCM activity with instant data refresh and no required IT involvement.
Advanced Analytics: Identifies trends, correlations, and root causes of claim denials and appeals using detailed reports and visualizations.
Holistic Dashboards: Customizable dashboards and performance tiles allow users to see high-level trends and drill down for root cause analysis.
Strategic Alerts: Provides notifications on key events to enable immediate action and maintain control over financial objectives.
Benchmarking: Measures results against industry benchmarks to identify performance gaps and opportunities.
Financial Impact Analysis: Drill-down capabilities for clean claim rates, denial categories, CPT codes, and more to pinpoint payer impact and optimize reimbursement.
Purpose-Built Data Models: Quickly transforms complex clinical and financial data into knowledge for decision-making.

Target Users and Use Cases Decision Intelligence targets healthcare CFOs, revenue cycle management teams, and staff across various healthcare settings, including hospitals, health systems, laboratories, pathology groups, and physician/specialty practices. Primary use cases include RCM Optimization, Denial Management and Avoidance, Financial Performance Improvement, and guiding Resource Allocation and Process Improvement.

Key Features

- Real-Time Revenue Cycle Analytics
- Dynamic Dashboards and Performance Tiles
- Root Cause Analysis for Denials and Appeals
- Strategic/Intelligent Alerting
- Industry Benchmarking
- Financial Impact Analysis (CPT, Payer)
- Purpose-Built Data Models
- Predictive Denial Avoidance (as part of iQ)

Pricing

Model: enterprise

Pricing is not publicly disclosed and is available upon request, typically a custom subscription model tailored for hospitals and large healthcare enterprises.

Target Company Size: medium, enterprise

Integrations

LIS (Laboratory Information Systems), EHR/EMR (Electronic Health Record/Medical Record), Oracle, MEDITECH Expanse EHR, Streamline SmartCare™ EHR, Epic Resolute, Snowflake (Data Intelligence Solution)

Compliance & Certifications

HIPAA, SOC 1, SOC 2