

# **QGenda**

Comprehensive healthcare workforce management platform unifying scheduling, credentialing, time & attendance, and analytics for providers and staff.

https://www.kimedics.com/blog/best-physician-scheduling-software-for-healthcare

#### **Overview**

QGenda is a premier cloud-based, automated healthcare workforce management platform designed to optimize staffing, boost engagement, and reduce labor costs for the healthcare industry. Since its founding in 2006, it has grown to serve over 3,000 customers, including leading physician groups, academic medical centers, hospitals, and enterprise health systems. The platform unifies critical functions—including scheduling, credentialing, on-call management, time and attendance, and capacity management—onto a single, integrated platform called ProviderCloud.

#### **Key Features and Capabilities:**

**Automated, Rules-Based Scheduling:** Uses a sophisticated rules-based engine to generate accurate and equitable schedules for physicians, nurses, and staff in minutes, aligning coverage with patient demand.

**Real-Time On-Call Management:** Centralizes department on-call schedules into a single source of truth, providing real-time visibility and intelligent search to quickly contact the right provider.

**Time and Attendance Tracking:** Automates time capture, approval, and complex pay calculations, supporting geo-verified time punches and seamless payroll integration.

**Credential Management:** Ensures all medical staff meet necessary qualifications by tracking credential expiration dates, verifying certifications, and providing compliance reporting.

**Mobile Access & Self-Service:** Features a robust mobile app that allows staff and providers to view schedules, request time off, select or swap shifts, and clock in/out from

anywhere.

Workforce Analytics: Provides data-driven insights into workforce performance,

utilization, and staffing trends to inform operational efficiency and planning.

QGenda is known for its high customizability and strong customer support, though some users note that the administrative backend can be complex and implementation requires

significant effort.

**Key Features** 

Automated, Rules-Based Scheduling

Credential Management

• Real-Time On-Call Management

Time and Attendance Tracking

Workforce Analytics & Reporting

Mobile Self-Service (Shift Swaps, PTO)

Payroll Integration

• Clinical Capacity Management

### **Pricing**

Model: enterprise

Enterprise-based pricing is not publicly disclosed. Requires a custom quote based on organization size, modules (Scheduling, Credentialing, Time & Attendance, etc.), and number of providers/staff. Some third-party sources suggest a starting range of \$500

- \$1,000/month.

**Starting at:** USD \$500

**Target Company Size:** medium, enterprise

### **Integrations**

Epic, Cerner, Meditech, Athena Health, Greenway, HRIS systems, Payroll systems, Clinical Communication Platforms

## **Compliance & Certifications**

HIPAA, SOC2, FedRAMP

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