



# Pulsara

Secure, real-time communication and logistics platform uniting the entire healthcare team across organizations for time-sensitive patient events.

<https://www.pulsara.com/>

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## Overview

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Pulsara is a secure, HIPAA-compliant telehealth and communication platform designed to unite the entire patient care team—including EMS, hospitals, urgent care, and specialty teams—across different departments and organizations. It replaces outdated communication methods like multiple phone calls, radio reports, faxes, and pagers with a single, unified, time-stamped patient channel. This streamlined workflow is proven to reduce miscommunication, decrease treatment times (e.g., for STEMI, Stroke, Sepsis, and Trauma), and lower costs.

### Key Features & Capabilities:

**Unified Patient Channel:** Centralized communication for every patient event, regardless of arrival method.

**Telehealth & Group Video Conferencing:** Secure live audio and video calls, including group conferencing with patients and family members (Pulsara PATIENT).

**Dynamic Team Building:** Clinicians can add any team member, organization, or specialist to the patient channel on the fly.

**Real-Time Data Sharing:** Secure image sharing (ECGs, monitor screens, injuries, driver's licenses for pre-registration), audio clips, and instant messaging.

**Pulsara HQ:** A browser-based command center for hospital and EMS admins to track units, monitor patient status, view hospital availability, and manage Mass Casualty Incidents (MCIs).

**Universal Clock & Benchmarks:** Automatically captures key time stamps for compliance reporting and quality assurance (QA/QI).

### Target Users & Use Cases:

**Target Users:** EMS/Ambulance, Hospital Staff (ED, Cath Lab, Stroke Team, Trauma Team, Registration), Urgent Care, Public Health, and Emergency Management.

**Use Cases:** Time-Sensitive Emergencies (STEMI, Stroke, Sepsis, Trauma), Inter-Facility Patient Transfers, Mobile Integrated Health (MIH)/Community Paramedicine (CP), and Mass Casualty Incident (MCI) management.

## Key Features

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- Unified Patient Channel
- Group Video Conferencing/Telehealth
- Secure Image & ECG Sharing
- Dynamic Team Building (Cross-Organizational)
- Pulsara HQ (Admin Dashboard)
- Universal Clock & Benchmarks
- Driver's License Scanning for Pre-Registration

## Pricing

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**Model:** enterprise

Pricing is customized and based on the facility's Emergency Department (ED) volume and other unique factors. Pulsara ONE (the out-of-hospital solution for communication between EMS and the ED) is offered for free.

**Target Company Size:** small, medium, enterprise

## Integrations

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ePCR Systems (e.g., ZOLL emsCharts, AngelTrack), Cardiac Monitors, Stroke AI (e.g., RapidAI, Aidoc), Imaging Software, External Software Systems (via Public API)

## Compliance & Certifications

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HIPAA, SOC 2 Type II, ISO 27001, TX-RAMP

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