Protego Health

AI-powered platform for healthcare providers to prevent and automate the appeal of denied medical claims.

https://www.protegohealth.com

Overview

Protego Health is an AI-powered denial protection solution for healthcare providers, hospitals, and Revenue Cycle Management (RCM) companies. It automates the process of preventing and appealing wrongfully denied medical claims. The platform operates via a browser extension (Protego Copilot) that sits within the RCM workflow, allowing for use with or without costly EHR integration.

Denial Prevention: The AI-powered rules engine cross-references claim inputs (payor, procedure, diagnosis) against a comprehensive database of medical policies, coding guidelines, and the client's own rules. It flags potential issues in real-time before claim submission, drastically reducing preventable denials.

Automated Appeals: When a denial occurs, the Appeal Generator uses AI to extract key details, cross-reference relevant policies (LCDs, FDA guidelines, etc.), analyze progress notes, and automatically generate a claim-specific appeal letter. This process can reduce the time required to research and file appeals by up to 91% and boasts a reported 97% win rate on appealed denials.

Target Users & Benefits: The software is designed to boost RCM staff productivity, improve collection rates, and reduce the administrative burden on providers. Target users include Ambulatory Practices, Hospitals/Health Systems, and RCM companies.

Key Features

- AI-Powered Denial Prevention (Real-time claim scrubbing)
- Automated Appeal Generation (Up to 91% faster)
- Browser Extension (Protego Copilot) for RCM workflow integration
- Policy Cross-Referencing (Payer policies, LCDs, Coding guidelines)
- Data Analysis of Progress Notes for Clinical Appeals
- Reference Tool for Medical Necessity/Prior Auth Criteria

Pricing

Model: enterprise

Pricing is not publicly disclosed and is structured for enterprise clients (healthcare providers, hospitals, RCM companies).

Target Company Size: small, medium, enterprise

Integrations

RCM Systems (via API), EHR/EMR Systems (Optional integration), Browser-based RCM Workflows (via Extension)

Compliance & Certifications

HIPAA