

PointClickCare Pharmacy

A cloud-based solution for real-time electronic medication ordering, administration, and management, deeply integrated with long-term care pharmacies.

https://pointclickcare.com

Overview

PointClickCare Pharmacy, often referred to as the Integrated Pharmacy Orders Package or Pharmacy Connect, is a critical module that expands the core PointClickCare Electronic Health Record (EHR) platform. It is a cloud-based solution designed specifically for the long-term and post-acute care (LTPAC) sector, including skilled nursing facilities, senior living communities, and the pharmacies that serve them. [cite: 6, 9, 12, 13 in first search]

The software's primary value proposition is the optimization of medication management workflows. It connects care facilities directly to their preferred long-term care pharmacies for real-time electronic medication ordering, eliminating the need for manual processes like phone or fax follow-up, which enhances efficiency and reduces errors. [cite: 12 in first search, 16 in first search]

Key Features and Capabilities:

Electronic Prescribing (e-Prescribing): Enables practitioners to enter prescriptions electronically, including drug-drug/drug-allergy checks. [cite: 10 in first search]

EPCS (Electronic Prescription for Controlled Substances): Certified compliance with 21 CFR Part 1311, providing secure and accurate documentation for controlled substance prescribing. [cite: 1, 3 in first search]

Electronic Medication Administration Record (eMAR): A standout feature that simplifies medication administration, often using color-coded panels for timely and accurate delivery. [cite: 6, 9 in first search] Real-time Pharmacy Integration: Automatic record synchronization ensures up-to-date clinical information, enabling timely pharmacy responses and better care coordination. [cite: 12 in first search] Automated Order Tracking and Confirmation: Provides an intuitive workspace for wellness nurses to track, confirm orders, and collaborate with the pharmacy. [cite: 18 in first search]

Secure, HIPAA-compliant Mobile Messaging: Facilitates efficient and improved care team coordination. [cite: 11 in first search]

Target Users and Use Cases: PointClickCare Pharmacy is used by healthcare providers, nursing staff, and pharmacy teams in skilled nursing facilities, assisted living communities, and long-term care pharmacies. The core use cases include streamlining the entire medication management process from order entry to administration, ensuring regulatory compliance, reducing medication errors (with one customer reporting a 79% reduction), and optimizing staff time to focus more on resident care. [cite: 4, 6, 9, 12, 18 in first search]

Key Features

- Electronic Prescribing (e-Prescribing)
- EPCS (Electronic Prescription for Controlled Substances)
- Electronic Medication Administration Record (eMAR)
- Real-time Pharmacy Integration
- Automated Order Tracking and Confirmation
- Secure, HIPAA-compliant Mobile Messaging

Pricing

Model: enterprise

Quote-based pricing with a one-time implementation cost and ongoing monthly costs per organization per contracted bed for the Integrated Medication Management module. Costs vary significantly based on the size of the organization, number of users, and required modules.

Target Company Size: medium, enterprise

Integrations

Long-Term Care Pharmacies, Labs, Medical Device Software, Health Information Exchanges (HIEs), Surescripts, QuickMAR

Compliance & Certifications

ONC HIT Certification, DEA EPCS Certification (21 CFR Part 1311), HIPAA

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