



PointClickCare PDPM Coach

Real-time MDS guidance and reimbursement optimization software for Skilled Nursing Facilities (SNFs) under the Patient-Driven Payment Model (PDPM).

<https://pointclickcare.com/products/pdpm-coach>

Overview

PointClickCare PDPM Coach is a specialized software module integrated into the PointClickCare Electronic Health Record (EHR) platform for Skilled Nursing Facilities (SNFs). It is specifically designed to help SNFs navigate the complexities of the Patient-Driven Payment Model (PDPM) to ensure optimal reimbursement, reduce audit risk, and improve documentation accuracy. The solution provides real-time, accurate guidance during the critical 5-day Admission Minimum Data Set (MDS) completion process. This helps staff align diagnoses and coding, minimizing rework and staff burnout while maximizing revenue capture. Customers have reported a significant average increase in Medicare revenue per patient day (PPD) and improved financial outcomes.

Key Capabilities:

Real-time MDS Guidance: Provides secure and accurate guidance for submissions, enabling timely and consistent MDS completion.

Reimbursement Optimization: Accurately forecasts and tracks PDPM reimbursement by resident, offering clear visibility into revenue capture and case mix index.

Automated Certification: Streamlines the collection and signing of Medicare A certifications and recertifications (Cert/Recert) using automated SMS messaging, replacing traditionally paper-driven processes.

Compliance & Training: Reinforces PDPM best practices and acts as a training tool for new and existing staff, helping to consistently document in alignment with PDPM requirements.

Integrated Workflow: Operates inside the PointClickCare EHR for SNF platform, providing a seamless, one-sign-on experience for MDS coordinators and the interdisciplinary team (IDT).

Key Features

- Real-time MDS Submission Guidance
- PDPM Reimbursement Optimization & Forecasting
- Automated Medicare A Certification (Cert/Recert via SMS)
- 5-Day Admission MDS Completion Support
- Diagnosis and Coding Alignment
- Case Mix Index Visibility
- Integrated EHR Workflow (One Sign-on)
- Compliance and Audit Risk Reduction

Pricing

Model: enterprise

Pricing is not publicly disclosed. It is an add-on module to the PointClickCare EHR platform, typically utilizing an enterprise subscription model based on facility size or contracted beds.

Target Company Size: medium, enterprise

Integrations

PointClickCare EHR for SNF

Compliance & Certifications

HIPAA

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