



PointClickCare Mobile

Mobile-enabled suite of applications for point-of-care documentation, medication management, and secure clinical communication in long-term and senior care settings.

<https://pointclickcare.com>

Overview

PointClickCare Mobile is a suite of integrated, cloud-based mobile applications designed to empower care staff in long-term post-acute care (LTPAC) and senior living facilities. The core mobile solutions, such as **Point of Care (POC)** and **Companion**, allow caregivers to document activities of daily living (ADLs), vitals, and other critical resident data directly at the bedside or near the point of care, significantly improving the accuracy and timeliness of documentation.

Key capabilities include:

Real-Time Documentation: Capturing ADLs, vitals, and resident status updates in real-time on mobile devices (iOS and Android) and kiosks.

Medication Management: Integration with the eMAR (electronic Medication Administration Record) system for optimized medication distribution and documentation workflows.

Secure Communications: The Practitioner Engagement and Secure Conversations apps enable HIPAA-compliant text messaging, mobile patient chart access, and electronic order signatures for physicians and nurses.

Workflow Efficiency: Providing prioritized task lists and easy-to-follow workflows to streamline daily tasks for CNAs and nurses, reducing time spent on administrative work and increasing time for resident interaction.

Compliance & Financial Health: Accurate, real-time documentation ensures compliance with regulatory requirements (like MDS/CMS) and helps maximize reimbursement by accurately capturing all services delivered.

PointClickCare Mobile is part of the larger PointClickCare EHR platform, serving over 21,000 facilities in the North American senior care market.

Key Features

- Point-of-Care Documentation (ADLs/Vitals)
- Electronic Medication Administration Record (eMAR)
- Secure Clinical Text Messaging (HIPAA-compliant)
- Mobile Order Signatures for Practitioners
- Prioritized Task Management and Workflow
- Wound Care Documentation and Photo Capture
- Real-time Dashboards and Reporting
- Resident Photo Identification

Pricing

Model: subscription

PointClickCare operates on a quote-based, tiered subscription model, customized based on the organization's size, the number of users, and the specific modules (like Point of Care, Companion, etc.) required. The mobile apps are free to download but require a paid subscription to the core PointClickCare EHR platform to function.

Target Company Size: small, medium, enterprise

Integrations

QuickMAR (Medication Management), HubSpot (CRM), Inovalon (Claims Management Pro), DocNow EHR, RevSpring (Payments), TigerConnect (Clinical Communication), Updox (Patient Engagement), GEHRIMED (EHR)

Compliance & Certifications

HIPAA, ONC Certified, CMS Compliance