



PioneerRx

Comprehensive pharmacy management software for independent pharmacies, offering customizable workflow, integrated POS, and clinical services.

<https://www.pioneerrx.com>

Overview

PioneerRx is a leading, award-winning pharmacy management system dedicated to the mission to "Save + Revitalize Independent Pharmacy." The software provides a complete, innovative platform with a highly customizable workflow that integrates all essential pharmacy operations, including prescription processing, patient information, inventory management, and an integrated Point-of-Sale (POS) system.

Key capabilities are designed to empower pharmacists to move beyond dispensing and focus on clinical care, featuring fully-integrated eCare Plans for Medication Therapy Management (MTM), compounding support, and advanced financial and customizable reporting. The platform also includes a suite of mobile applications (RxLocal for patients, Mobile Delivery, Mobile Inventory) to enhance patient engagement and operational efficiency.

Known for its world-class customer support, PioneerRx provides a dedicated support team (including software, hardware, and accounting specialists) and maintains a cutting-edge system through weekly, automatic software updates. The software is used by thousands of independent pharmacies across the United States to streamline operations, reduce errors, and maintain a competitive edge in a constantly evolving healthcare market.

Key Features

- Customizable Workflow Automation
- Integrated Point-of-Sale (POS)
- Medication Therapy Management (MTM) / eCare Plans
- E-Prescribing and Prior Authorization (CoverMyMeds integration)

- Integrated Compounding Support
- Advanced Inventory Management and Ordering
- Mobile Applications (Delivery, Inventory, Patient Portal)
- Customizable Financial and Business Reporting

Pricing

Model: subscription

Subscription-based with custom pricing tailored to the pharmacy's specific requirements and size. Pricing bundles core software, integrated POS, mobile apps, and dedicated support. Reviewers note that onboarding and maintenance costs are generally high compared to competitors.

Target Company Size: startup, small, medium, enterprise

Integrations

CoverMyMeds, OutcomesMTM, Datarithm, ECP (EHR/eMAR), Cardinal Health, AmerisourceBergen, TrueCommerce (EDI)

Compliance & Certifications

HIPAA, HITRUST, DSCSA

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