Nuance

Cloud-based conversational AI and speech recognition solution for clinicians to securely and efficiently document patient care directly in EHRs.

https://example.com/1762583716455

Overview

Nuance Dragon Medical One (DMO) is a secure, cloud-based conversational AI workflow assistant and speech recognition solution designed for clinicians, physicians, and radiologists. It is a flagship product of Nuance Communications, a Microsoft company, specifically tailored for the healthcare sector. DMO enables fast, accurate, and flexible clinical documentation, allowing clinicians to capture patient stories up to three times faster than typing, which can reduce documentation time by up to 50% and free up to two hours per clinician per shift.

Key features include:

Unrivalled Accuracy: Achieves up to 99% accuracy with no voice profile training required, featuring automatic accent detection and microphone calibration.
EHR Integration: Seamlessly integrates with over 200 Electronic Health Record (EHR) systems, including Epic, Cerner, and athenahealth, allowing documentation directly at the cursor.
PowerMic Mobile: The companion mobile app turns any iOS or Android smartphone into a secure, wireless microphone, enabling documentation from any location.
Customization: Supports personalized vocabularies, AutoTexts (customized templates for common phrases), and natural language commands to streamline workflow.
Security & Compliance: Hosted on the Microsoft Azure HITRUST CSF certified platform, ensuring secure communication of speech data over 256-bit encryption channels using TLS protocols, and is GDPR and ISO 27001 compliant.
High Availability: Offers a high uptime guarantee, often cited as 99.95%.
DMO is a solution for healthcare organizations of all sizes, from small ambulatory clinics to large multi-site integrated delivery networks, aiming to combat physician burnout by minimizing administrative burden and improving the quality and completeness of clinical documentation.

Key Features

- Cloud-based Speech Recognition (99% accuracy)

- EHR/EMR Integration (200+ systems)

- PowerMic Mobile (Smartphone Microphone)

- Customizable AutoTexts/Templates

- Natural Language Commands

- HITRUST CSF Certified Hosting

Pricing

Model: subscription

Subscription-based, starting at $99/month for a 1-year term ($1,188 upfront). Lower monthly rates for longer terms (e.g., $79/month for 3 years). Requires a one-time setup/implementation fee of $525, which includes installation, training, and lifetime support.

Starting at: USD $99

Target Company Size: small, medium, enterprise

Integrations

Epic, Oracle Cerner, athenahealth, MEDITECH, InterSystems, eClinicalWorks, Wolters Kluwer (UpToDate)

Compliance & Certifications

HITRUST CSF, GDPR, ISO 27001, HIPAA