



# NotiSphere

Digital communications platform for medical recall and supply chain disruption management between healthcare providers and suppliers.

<https://www.notisphere.com/>

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## Overview

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NotiSphere is a cloud-based communications platform designed to modernize and streamline the medical device and drug recall process, which has historically been inefficient and paper-based. The software facilitates direct, electronic communication between healthcare providers and manufacturers/suppliers to manage a wide range of supply disruptions, including recalls, backorders, and shortages. This digital transformation is aimed at increasing patient safety, reducing operational costs, and improving compliance.

## Key Benefits and Features

### For Healthcare Providers:

**Targeted Notifications:** The platform eliminates "alert fatigue" by ensuring providers only receive notifications for products they have actually purchased, reducing the volume of irrelevant alerts by up to 90%.

**Consolidated View:** It provides a single, consolidated view of all supply disruptions, allowing for better triage and clarity on next steps and required actions.

**Recall Response Management:** Users can create tasks and delegate actions to key stakeholders for a coordinated, organization-wide response, and collect all responses centrally.

**Audit Trail:** It automatically stores all notifications and responses, maintaining a clear audit trail for regulatory and internal compliance processes.

### For Suppliers/Manufacturers:

**Increased Compliance:** Suppliers can proactively deliver product alerts and achieve increased compliance in a shorter time frame.

**Real-time Tracking:** The platform allows for tracking of real-time progress at healthcare organizations responding to a product notice, ensuring transparency and follow-up.

**Cost Reduction:** It helps minimize costs by eliminating the need for paper mailing and extensive follow-up phone calls.

NotiSphere was founded in 2018 and has been recognized for its innovative approach to solving a critical industry challenge. The company was acquired by PAR Excellence Systems Inc. in June 2025, further integrating recall management with supply chain automation solutions.

## Key Features

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- Targeted Recall Notifications
- Consolidated Supply Disruption View
- Real-time 2-way Communication
- Compliance Reporting and Audit Trail
- Task Delegation for Recall Response
- Real-time Progress Tracking

## Pricing

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**Model:** enterprise

Pricing is not publicly disclosed and is available upon request for enterprise-level deployment for healthcare providers and suppliers. The website offers a 'Start for free now' option.

**Target Company Size:** medium, enterprise

## Integrations

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PAR Excellence, SxanPro, Vizient (Contract/Partnership)

## Compliance & Certifications

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HIPAA