



NextStep Client Engagement

Cloud-based behavioral health EHR and practice management software with integrated tools for telehealth, patient portals, and mobile charting to enhance client engagement.

<https://www.nssbehavioralhealth.com>

Overview

The NextStep Behavioral Health EHR, a comprehensive cloud-based software system by NextStep Solutions, is designed to streamline clinical and administrative tasks for mental health and substance use agencies of all sizes . The **Client Engagement** aspect is a core component, providing convenient and secure communication tools to maintain a strong connection between patients and providers .

Key components of the client engagement suite include:

Integrated Telehealth: A HIPAA-compliant platform for secure video conferencing and remote therapy sessions, integrated directly with the EHR .

Patient Portal: Allows clients to securely communicate with providers, exchange demographic/insurance information, schedule appointments, and process payments .

NextStep Mobile: A mobile-friendly solution that gives providers on-the-go access to client charts, scheduling, and billing functionality, ensuring continuity of care and flexible charting .

Beyond engagement, the software functions as a full EHR and RCM solution. It features a flexible and highly adaptable workflow, automated clinical outcomes measures to track client progress, a Treatment Planning Wizard, and a smart billing engine (EZ-Billing) for claims processing and revenue cycle management . The system is modular, customizable to fit unique workflows, and supports a wide range of behavioral health organizations, including inpatient, outpatient, and residential care facilities .

Key Features

- Integrated Telehealth
- Patient Portal
- NextStep Mobile Charting

- Smart Billing & RCM (EZ-Billing)
- Clinical Outcomes Measures
- Customizable Workflows
- e-Prescription
- Medication Management

Pricing

Model: enterprise

Custom plan, quotation-based pricing (Per User, Monthly). Contact the vendor for a personalized quote based on the size and needs of your practice.

Target Company Size: small, medium, enterprise

Integrations

EZClaim, TriZetto, Dr. First, Operant Systems Inc., Surescripts, SwervePay

Compliance & Certifications

HIPAA, ICD-10, CPT, HL7, ONC-ATCB, CARF, JCAHO

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