



NextGen Healthcare

Integrated, cloud-based electronic health record (EHR), practice management (PM), and revenue cycle management (RCM) solutions for ambulatory care.

<https://www.nextgen.com/>

Overview

NextGen Healthcare is a leading provider of innovative, cloud-based healthcare technology and data solutions, primarily targeting the ambulatory care market, including small, medium, and enterprise-level practices, as well as Federally Qualified Health Centers (FQHCs) and Community Health Centers (CHCs). The company offers two main product lines: **NextGen Enterprise** (for larger, multi-specialty organizations) and **NextGen Office** (a cloud-based, all-in-one solution for small practices).

The platform's core offering is a fully integrated ecosystem that combines clinical, financial, and administrative functions. Key capabilities include Electronic Health Records (EHR) for detailed documentation and data retrieval, Practice Management (PM) for efficient scheduling and administrative tasks, and robust Revenue Cycle Management (RCM) for optimized billing and claims processing. The system is highly praised for its customizability, allowing practices to tailor templates and workflows to specific clinical specialties and needs.

Key Features and Capabilities:

Electronic Health Records (EHR) & EMR: Comprehensive clinical documentation and data management.

Practice Management (PM): Tools for patient scheduling, appointment reminders, and administrative workflow automation.

Revenue Cycle Management (RCM): Robust billing, claims scrubbing, and A/R management.

Patient Portal & Engagement: Features for online scheduling, prescription refills, bill pay, and direct patient-provider communication.

Telehealth & Virtual Visits: Integrated solutions for remote care delivery.

Population Health Management: Analytics and reporting tools to identify care gaps and manage patient populations.

AI-Powered Documentation (Ambient Assist): Converts natural patient-provider conversations into structured SOAP notes to reduce documentation time.

Interoperability: Supports data exchange via FHIR, HL7, RESTful, and SOAP APIs.

While users appreciate the comprehensive nature and customization, common drawbacks noted in reviews include a steep learning curve, occasional system lag, and an opaque pricing structure. NextGen is committed to compliance, supporting numerous regulatory reporting demands like MIPS/MACRA and holding ONC and HTI-1 certifications.

Key Features

- Electronic Health Records (EHR)
- Practice Management (PM)
- Revenue Cycle Management (RCM)
- Patient Portal & Engagement
- Telehealth & Virtual Visits
- Population Health Management
- AI-Powered Documentation (Ambient Assist)
- Specialty-Specific Clinical Content

Pricing

Model: subscription

Subscription-based pricing, generally undisclosed for Enterprise solutions. NextGen Office (for small practices) has been explicitly quoted at \$549/provider/month for physicians for an unlimited plan. May include one-time setup fees for components like the patient portal.

Starting at: USD \$549

Target Company Size: small, medium, enterprise

Integrations

Luma Health, Elsevier, Swell, Doctible, AQuity, MedBridge, Surescripts, VisionWeb

Compliance & Certifications

HIPAA, ONC Cures-Certified (2015 Edition), HTI-1 Compliance, MIPS/MACRA Reporting Support

This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.