



Netsmart

Leading provider of software and technology solutions, including comprehensive Electronic Health Records (EHRs), for community-based healthcare.

<https://www.ntst.com/solutions/by-community/human-services/behavioral-health>

Overview

Netsmart is a healthcare software company that provides a comprehensive suite of solutions and technology services, primarily catering to the human services, behavioral health, and post-acute care markets (including home health, hospice, and senior living). The company's core offering is the CareFabric® platform, an integrated framework of solutions designed to empower organizations to optimize clinical, operational, administrative, and financial workflows to deliver whole-person, value-based care.

Key Products and Capabilities

EHR Solutions (myEvolv®, myAvatar™, myUnity®): Netsmart offers specialized EHRs tailored for specific markets, such as myAvatar™ for behavioral health and addictions treatment, and myUnity® for the full continuum of post-acute care settings. These systems streamline documentation, medication management, and clinical decision support.

Interoperability (CareConnect™): The CareConnect integration engine facilitates seamless data exchange across various healthcare systems, including acute and primary care providers, labs, and health information exchanges (HIEs), which is crucial for coordinated care.

Revenue Cycle Management (RCM): Solutions like RevConnect™ and AlphaCollector™ automate billing, claims processing (including Medicare and Medicaid), and denial management to optimize financial operations.

Population Health Management (CareManager™): This platform supports care coordination, analytics, and risk stratification by aggregating data to present health and treatment outcomes at the population level.

Mobile and Telehealth: Netsmart supports mobile apps (e.g., Mobile Caregiver+™ for Electronic Visit Verification) and integrated virtual care solutions for direct healthcare delivery to consumers.

Netsmart is committed to advancing interoperability standards, holding ONC Health IT Certification for its core EHR solutions, and serving over 25,000 organizations.

Key Features

- Electronic Health Records (EHR/EMR)
- Interoperability (CareConnect™)
- Revenue Cycle Management (RCM) & Billing
- Population Health Management
- Telehealth & Virtual Care
- Data Analytics & Reporting
- Patient/Client Portal & Engagement
- Electronic Visit Verification (EVV)

Pricing

Model: enterprise

Pricing is not publicly disclosed and is provided via custom quote upon requesting a demo. It is structured for enterprise and mid-market healthcare organizations.

Target Company Size: small, medium, enterprise

Integrations

Health Information Exchanges (HIEs), Carequality, Pharmacies/e-Prescribing, Public Health Agencies, Third-party solutions via Netsmart Marketplace

Compliance & Certifications

HIPAA, ONC Health IT Certified, TX-RAMP Level 2