Netsmart CareManager

A cloud-based, EHR-agnostic population health management platform that supports comprehensive care coordination, interoperability, and risk stratification.

Overview

Netsmart CareManager is a core component of the Netsmart CareFabric® platform, designed to manage care and services across the health and human services continuum, including behavioral health, post-acute care, and social services. As a cloud-based and EHR-agnostic solution, it facilitates seamless communication and information exchange among all care providers for an individual. The platform's primary goal is to improve outcomes and lower costs by providing a comprehensive, real-time view of an individual's health record. It supports analytics-driven decision-making by aggregating data to identify trends and stratify risks within a population. Key features include shared care planning, real-time alerts on critical events (like emergency department visits, hospitalizations, and gaps in care) to enable timely intervention, and tools for tracking clinical quality measures. Its interoperability is enhanced by the CareConnect™ integration engine, which connects with EHRs, Health Information Exchanges (HIEs), and other external systems, utilizing FHIR R4/STU3 APIs for secure data exchange. CareManager also supports revenue cycle management, including managing authorizations and claims across the network. The solution is accessible via web and mobile apps (such as Mobile Caregiver+™), providing remote access for field staff. It is primarily targeted at medium to enterprise-sized healthcare organizations in the human services, behavioral health, and post-acute care markets.

Key Features

- Care Coordination & Shared Care Planning

- Population Health Management

- EHR-Agnostic Interoperability (CareConnect™)

- Analytics & Risk Stratification

- Real-Time Alerts & Notifications

- Tracking Clinical Quality Measures

- Revenue Cycle Management (Claims/Authorizations)

- Mobile Access for Field Staff

Pricing

Model: enterprise

Pricing is not publicly disclosed and varies based on agency size and specific needs. Contact the vendor directly for a quote. Estimated costs for larger agencies can include high initial setup and substantial monthly fees.

Target Company Size: medium, enterprise

Integrations

EHRs, Health Information Exchanges (HIEs), External Systems (via CareConnect™), Labs, Public Health Reporting Agencies

Compliance & Certifications

HIPAA, ONC Health IT Certified, SOC2, ISO 27001, 42 CFR Part 2