Netsmart Behavioral Health

Netsmart Behavioral Health is an ONC-certified EHR platform for integrated care, addictions treatment, and human services, featuring myAvatar™ and myEvolv®.

https://www.ntst.com

Overview

The Netsmart Behavioral Health EHR platform, which includes specialized solutions like myAvatar™ for behavioral health and addictions treatment and myEvolv® for children/families and IDD services, supports the delivery of integrated care across a range of care settings.

Part of the broader CareFabric® platform, the software is designed to optimize clinical, operational, administrative, and financial workflows to deliver whole-person, value-based care. Netsmart has been building behavioral health EHR platforms for over 50 years, partnering with human services organizations to connect with other providers across care settings.

Key Capabilities

The platform offers a recovery-focused suite of solutions that leverage real-time analytics and clinical decision support. Core features include comprehensive Electronic Health Records (EHR/EMR), interoperability facilitated by the CareConnect™ integration engine, and robust Revenue Cycle Management (RCM) for streamlined billing and claims processing, including Medicare and Medicaid.

Additional features support a full continuum of care, such as Population Health Management (CareManager™), integrated Telehealth & Virtual Care, Data Analytics & Reporting, and a Patient/Client Portal (myHealthPointe) for secure access to treatment information.

Target Market and Use

Netsmart Behavioral Health is best suited for mid-market and larger behavioral health organizations, including Community Mental Health Centers (CMHCs), Federally Qualified Health Centers (FQHCs), and Certified Community Behavioral Health Clinics (CCBHCs), as well as inpatient and residential programs. While it provides robust functionality and cross-device compatibility, some users have noted a steep learning curve and a cumbersome interface.

Key Features

- Electronic Health Records (EHR/EMR)

- Interoperability (CareConnect™)

- Revenue Cycle Management (RCM) & Billing

- Telehealth & Virtual Care

- Population Health Management (CareManager™)

- Data Analytics & Reporting

- Patient/Client Portal (myHealthPointe)

- Medication Management & e-Prescribing

- Electronic Visit Verification (EVV)

Pricing

Model: subscription

Subscription-based model. Pricing is customized for mid-market and enterprise organizations, with one source indicating a starting price of $500/month. Pricing is not publicly disclosed and is provided via custom quote.

Starting at: USD $500

Target Company Size: medium, enterprise

Integrations

CareConnect™ Integration Engine, Health Information Exchanges (HIEs), Acute and Primary Care Systems, Labs

Compliance & Certifications

ONC Health IT Certification, HIPAA, Meaningful Use, TX-RAMP Level 2