Millennia

Digital patient payment and RCM platform that unifies pre- and post-visit financial engagement for healthcare providers.

https://millenniapay.com

Overview

Millennia Patient Payment Solution is a comprehensive Revenue Cycle Management (RCM) platform designed for healthcare organizations, including hospitals, health systems, medical groups, and physician practices. The platform is built to simplify the patient-side of the financial journey, from pre-visit scheduling and intake (Millennia Access) to post-visit billing and payment collection (Millennia Recover).

Millennia leverages innovative technology, engagement intelligence (including AI and machine learning), and personalized concierge services to drive better financial results for providers and a superior experience for patients. The solution is EMR-agnostic and enhances existing systems by providing a white-labeled, mobile-responsive patient portal and omnichannel communication (email, text, mail) to meet patients where they are.

Key capabilities include a wide array of digital payment options such as Text-to-Pay, Photo Bill Pay, QR-enabled statements, Apple Pay, and Google Pay, which are designed to increase collections and decrease time to payment. Providers using Millennia report an average increase in patient payments of 100%-300%. The platform also offers real-time analytics and reporting via Power BI-based dashboards to track RCM performance metrics.

Target users are RCM and financial teams at mid-to-large healthcare organizations looking to reduce administrative burden and improve patient satisfaction, which is reported at a 98% rate.

Key Features

- Omnichannel Patient Communication (Email, Text, Mail)

- Mobile & Digital Payment Options (Text-to-Pay, Photo Pay, QR Code)

- EMR/EHR Agnostic Integration

- White-Labeled Patient Portal

- Pre-Service Patient Access (Scheduling, Intake, Eligibility)

- Post-Service Payment Recovery (Billing, Collections)

- AI-Powered Engagement Intelligence

- Real-Time RCM Analytics & Reporting

Pricing

Model: enterprise

Pricing is not publicly disclosed and is based on practice size, features required, and a per-user/monthly subscription model. A risk-free assessment and consultation must be requested.

Target Company Size: medium, enterprise

Integrations

EHR/EMR Systems, Health Information Systems, Apple Pay, Google Pay

Compliance & Certifications

PCI DSS, GDPR