



Microsoft CDE One

AI-driven, cloud-based Clinical Documentation Integrity (CDI) solution to optimize programs, improve documentation quality, and ensure appropriate reimbursement for healthcare enterprises.

<https://www.microsoft.com>

Overview

Microsoft CDE One, a Nuance (a Microsoft company) solution, is an AI-powered, cloud-based platform designed to optimize Clinical Documentation Integrity (CDI) programs within large healthcare organizations. It provides in-workflow intelligence to help Clinical Documentation Specialists (CDSs) and physicians ensure documentation accurately reflects patient acuity, severity of illness, and risk of mortality, which is critical for appropriate reimbursement and quality ratings.

The platform's core capabilities center around efficiency and accuracy. It features **AI-powered encounter prioritization** that delivers worklists to CDSs, guiding them to cases with the greatest impact opportunity and reducing exposure to post-bill audits. It promotes **real-time collaboration** through electronic clarifications and a centralized inbox within the Electronic Health Record (EHR), streamlining communication between CDI teams and clinicians.

CDE One is backed by over 250 clinicians and a vast library of evidence-based content, including codebooks, coding clinics, and over 750 proven clinical strategies, providing guidance and assurance in documentation quality. The solution offers a comprehensive suite of workflow management tools, advanced program analytics, DRG impact visibility, and CDI/coding reconciliation to maximize program effectiveness across the enterprise.

It is deeply integrated with leading EHR systems, allowing it to fit seamlessly within existing clinical workflows.

Key Features

- AI-powered encounter prioritization

- Cloud-based CDI workflow management
- Electronic clarification and query management
- Integrated CDS Assistant (code search/evidence)
- Advanced program analytics and peer benchmarking
- DRG impact visibility and MS/APR DRG grouping
- Evidence-based clinical strategies (750+)
- CDI and coding reconciliation

Pricing

Model: enterprise

Pricing is not publicly disclosed and is typically structured for enterprise healthcare organizations based on volume, modules, and implementation services. Contact a Microsoft/Nuance sales representative for a quote.

Target Company Size: enterprise

Integrations

EHR Systems, Epic, athenahealth, MEDITECH, Allscripts, Oracle Health

Compliance & Certifications

HIPAA, HITRUST CSF, SOC 1 Type 2, SOC 2 Type 2

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