MDsyncNET

Cloud-based physician on-call scheduling and communication software for hospitals, health systems, and clinics.

https://mdsyncnet.com/

Overview

MDsyncNET is a comprehensive, cloud-based software solution designed to streamline physician on-call scheduling, staff communication, and call tracking for healthcare organizations across North America. The platform's core mission is to act as a single source of truth for all scheduling and contact information, which helps to improve patient outcomes, increase physician and staff satisfaction, and drive operational efficiencies.

Key Features and Capabilities:

Physician On-Call Scheduling: Allows schedulers to create and modify shifts in real-time, with the ability to build long-term schedules quickly using tools like auto-scheduling, rule-makers, and customizable templates.

Real-Time Mobile Access: Provides 24/7/365 access to up-to-the-minute schedules and provider profiles via any web browser or the MDsyncNET Mobile App (iOS and Android).

Comprehensive Contact Directories: Centralizes accurate provider contact information and preferred contact methods (e.g., phone, pager, text messaging), with a tap-to-dial feature for efficient communication.

Call Tracking Software: Empowers call center staff with transparent tracking of the call cycle, automated reminders, and reporting tools for audit and compliance initiatives.

Secure Messaging/Text Messaging: Offers communication options, including text messaging, to ensure secure and timely collaboration between physicians and staff.

Compliance & Audit Trails: Tracks user profile changes, generates shift reports, and saves on-call schedules indefinitely for compliance with regulations like EMTALA.

Staff Management Tools: Includes features for time-off requests, shift swapping, and user permissions.

Target Users and Use Cases: MDsyncNET is primarily used by medical staff services professionals, physician schedulers, call center staff, nurses, and hospital administrators in Health Systems, Hospitals, and Clinics. Its main use case is replacing inefficient, manual, paper-driven scheduling and communication processes (like spreadsheets, faxes, and voicemails) with a centralized, automated, and real-time digital solution.

Key Features

- Physician On-Call Scheduling

- Real-Time Mobile Access (iOS/Android)

- Call Tracking & Auditing

- Secure Messaging

- Customizable Contact Directories (Tap-to-Dial)

- Automated Scheduling Tools (e.g., Rule-makers)

- Compliance Tracking (EMTALA)

- Analytics and Reporting

Pricing

Model: subscription

Quote Based. Pricing is determined by the number of modules selected and the schedules needed. No set-up fees are advertised. A free trial is available.

Starting at: USD $500

Target Company Size: small, medium, enterprise

Integrations

EHR Systems, Credentialing Software, Messaging Systems

Compliance & Certifications

HIPAA, EMTALA