



MatrixCare

Comprehensive cloud-based Electronic Health Record (EHR) and RCM solution for long-term post-acute care and senior living providers.

<https://www.matrixcare.com>

Overview

MatrixCare is a leading, cloud-based Electronic Health Record (EHR) and Revenue Cycle Management (RCM) platform specifically designed for the long-term post-acute care (LTPAC) and senior living industries. The software provides a complete, integrated suite of solutions for various care settings, including Home Health, Hospice, Skilled Nursing, Life Plan Communities, Palliative Care, and Senior Living.

Key Capabilities:

Clinical Management: Features include point-of-care documentation via a mobile app (iOS/Android) that works both online and offline, resident/patient management, care plans, medication management (eMAR), and compliance tracking (e.g., PDPM, MDS 3.0).

Financial & Operational: The robust RCM solutions streamline the entire billing process, from patient intake to final payment, with tools for automated billing, claims management, and expense tracking.

Interoperability: The platform is a leader in interoperability, utilizing FHIR-enabled integration to connect and exchange data seamlessly with external systems like hospitals, HIEs, and third-party vendors (e.g., SureScripts, CommonWell).

Data & Analytics: Embedded analytics and customizable reporting tools provide actionable insights into key metrics such as patient outcomes, staff workload, and financial performance.

Engagement: The system includes a patient/family portal for secure direct messaging, document sharing, and integrated video chat to enhance communication and care coordination.

MatrixCare is trusted by thousands of organizations to improve provider efficiencies, ensure regulatory compliance, and promote a better quality of life for the people they serve. It is a wholly owned subsidiary of ResMed.

Key Features

- Electronic Health Records (EHR)
- Revenue Cycle Management (RCM)
- Mobile Point-of-Care Documentation
- FHIR Interoperability
- Medication Management (eMAR)
- Analytics and Reporting
- Patient/Family Portal
- Compliance Tracking (PDPM/MDS)

Pricing

Model: enterprise

Customized pricing based on agency size, number of users, and modules. Estimates suggest a starting price of \$35/user/month or \$300/facility/month, plus a one-time implementation fee.

Starting at: USD \$35

Target Company Size: small, medium, enterprise

Integrations

SureScripts, CommonWell, Health Recovery Solutions (HRS), Total Triage/CareXM

Compliance & Certifications

HIPAA, SOC2

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