



MatrixCare Rehab

EHR and RCM software solution specifically designed for post-acute care, including skilled nursing, long-term care, and rehabilitation facilities.

<https://www.matrixcare.com>

Overview

MatrixCare Rehab is a comprehensive, cloud-based Electronic Health Record (EHR) and Revenue Cycle Management (RCM) solution tailored for post-acute care settings such as skilled nursing facilities (SNF), long-term care (LTC), and rehabilitation centers. The platform, part of the larger MatrixCare suite (a subsidiary of ResMed), is designed to streamline clinical, financial, and operational workflows to enhance care delivery and optimize reimbursement.

Key Benefits and Capabilities

Comprehensive Clinical Documentation: Offers robust EHR functionality, including charting, order verification, and documentation, with a user-friendly interface that is easy for clinicians to learn and use.

Revenue Cycle Management (RCM): Provides comprehensive RCM tools tailored to long-term care, featuring eligibility verification, automated billing, denial management, and actionable analytics to help maximize reimbursements and maintain compliance.

Interoperability: A major strength is its emphasis on seamless data exchange, connecting facilities with acute and ambulatory partners via integrations for referrals, lab results, pharmacy data, and hospital discharge summaries (e.g., CarePort/naviHealth, DirectTrust network).

Mobile Point-of-Care: Includes a dedicated mobile-friendly app (e.g., for iPad) that allows field staff and clinicians to document visits, access patient records, and coordinate care in real-time, improving productivity and reducing paperwork.

Compliance and Security: The system is HIPAA compliant, with a willingness to sign a Business Associate Agreement (BAA). It incorporates strong security features like encryption (at-rest and in-flight), audit logging and reporting, and robust access controls, including support for Single Sign-On (SSO) via third-party identity providers.

MatrixCare is generally suited for mid-market to enterprise-level healthcare organizations focused on long-term and post-acute care.

Key Features

- EHR and Clinical Documentation
- Revenue Cycle Management (RCM) & Billing
- Interoperability & Data Exchange
- Mobile Point-of-Care App
- Medication Management
- Advanced Analytics and Reporting
- Compliance Management (HIPAA, Regulatory)

Pricing

Model: enterprise

Custom pricing model based on agency size, number of users, and required modules. Costs are not publicly disclosed and require direct contact with MatrixCare.

Target Company Size: medium, enterprise

Integrations

CarePort/naviHealth, DirectTrust network, Keragon

Compliance & Certifications

HIPAA

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