



LifeLoop

Comprehensive software platform for senior living communities to enhance resident engagement, wellness, and operational efficiency.

<https://lifeloop.com>

Overview

LifeLoop is an industry-leading enterprise software platform designed specifically for senior living communities, trusted by over 4,700 nursing homes, assisted and independent living communities, memory care settings, and adult day programs across North America. The platform's mission is to make senior care exceptional for everyone by providing holistic support for residents, staff, and families.

Key Benefits & Use Cases:

Resident Engagement & Wellness: The platform is a proactive engagement and wellness solution that helps eliminate social isolation and loneliness by offering personalized, meaningful engagement opportunities. It supports all levels of care, including independent living, assisted living, memory care, and skilled nursing.

Staff Efficiency & Operations: LifeLoop boosts operational efficiency and improves staff satisfaction by streamlining administrative tasks and automating routine workflows. It includes tools for transportation and work request management, as well as digital signage and menu management.

Family Connection: A dedicated Connection Portal offers families a 24/7 window into their loved one's life, allowing them to view activity details, share photos, and stay connected.

Data & Insights: LifeLoop Insights provides advanced data and analytics, enabling operators to analyze community performance, track resident engagement, and make informed, proactive decisions.

Main Features & Capabilities:

AI-enhanced Solutions: Includes AI-enhanced Resident Onboarding (to capture life stories/preferences), Calendar Management (for activity recommendations), and Content Recommendations (paired with iN2L content).

iN2L Content Library: Provides access to a vast, clinically-backed library of wellness-focused digital content curated for seniors.

Resident Portal: Allows residents to easily view community calendars, register for upcoming activities, and submit transportation or maintenance requests via a smartphone, tablet, or computer.

EHR Integration: Integrates with major Electronic Health Records (EHRs) to ensure resident census data is entered once, saving staff time and maintaining data accuracy across platforms.

Key Features

- AI-enhanced Resident Onboarding & Life Story Capture
- AI-enhanced Calendar Management & Activity Planning
- Resident & Family Connection Portal
- iN2L Content Library & Content Recommendations
- LifeLoop Insights (Engagement Tracking & Benchmarking)
- Transportation & Work Request Management
- Digital Signage & Menu Management
- EHR/EMR Integration

Pricing

Model: enterprise

Pricing is not publicly disclosed and requires a consultation or demo. It is an enterprise platform targeted at senior living communities.

Target Company Size: medium, enterprise

Integrations

MatrixCare, PointClickCare, Activity Connection, ALIS, Sherpa, SMART Technologies, Inc., Single Sign-On (SSO), Zoom, TELS YouTube, Arkadium, Coro Health, Curiosity University, Spiro100, Wowzitude

Compliance & Certifications

HIPAA

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