LabCollector LSM

A comprehensive add-on for LabCollector LIMS to manage lab services, sample tracking, test batches, reporting, and client billing for core facilities.

https://labcollector.com/

Overview

LabCollector Lab Service Manager (LSM) is a powerful add-on module for the core LabCollector LIMS/ELN platform. It is a network-based application designed to help laboratories, core facilities, biotechs, and pharma companies provide services to clients or partners, managing the entire service workflow from request to billing.

Product Overview & Key Benefits LSM tracks all samples arriving for processing, manages their statuses, and generates the final reports. It offers a scalable, end-to-end solution for test management and sample tracking. Its intuitive dashboard allows users to easily monitor work progress and access information at each project stage. The add-on includes a dedicated customer interface (remote web portal) where clients can place requests, follow the process, and download results reports, enhancing collaboration and transparency.

Main Features & Capabilities

Test Management: Efficiently manage individual tests or create batches with multiple tests and diverse samples.

Client Portal: Dedicated remote web portal for clients to place requests, track status, and download final reports.

Financial Management: Quotes, invoicing, and billing management for lab services.

Reporting: Customizable and comprehensive test report templates, real-time data visualization, and exportable reports (PDF/Excel).

Security & Access: Enhanced security measures including LDAP/AD integration, SSO, Two-Factor Authentication, and granular user permission levels. [cite: 1, 7 in first search]

Mobile Support: Dedicated LSM App for mobile experience, enabling quick 1D/2D barcode scanning and sample check-in. [cite: 11, 12 in second search]

Target Users & Use Cases LSM is suitable for labs, biotechs, pharma companies, and core facilities interested in services follow-up. It is adaptable to any kind of lab service, including clinical trials and analytical platform laboratories, by allowing configuration of all steps, assays, protocols, parameters, and results reports.

Key Features

- Test & Sample Batch Management

- Dedicated Client/Customer Web Portal

- Quotes, Invoicing & Billing Management

- Customizable Test Reports (PDF/Excel)

- Barcode Scanning & Sample Check-in

- Real-time Data Visualization

- User Level Permissions

Pricing

Model: subscription

LSM is an optional add-on to the LabCollector LIMS. The core LIMS offers flexible pricing, including a free tier (Startup Pack), cloud subscription (starting at $50/user/month), and one-time perpetual licenses (Academic/Industry).

Starting at: USD $50

Target Company Size: startup, small, medium, enterprise

Integrations

External Laboratory Instruments (via API), ERP/MES/CRM (via API), Mobile Applications

Compliance & Certifications

FDA 21 CFR Part 11, HIPAA, ISO Standards