



Jane

All-in-one practice management software for health and wellness practitioners, featuring online booking, EMR, billing, and telehealth.

<https://jane.app>

Overview

Jane is a comprehensive, cloud-based practice management and EMR (Electronic Medical Records) solution designed for health and wellness professionals, including physiotherapists, chiropractors, counselors, massage therapists, and medical spas. It is built to be an all-in-one system, consolidating administrative and clinical tasks into a single, user-friendly platform.

Key Features and Capabilities:

Online Booking & Scheduling: Offers a custom-branded booking site with real-time availability, multi-location support, and automated waitlist management to minimize no-shows.

Electronic Medical Records (EMR) / Charting: Provides customizable charting tools, including SOAP notes, body charts with drawing capabilities, dictation support, and an extensive template library contributed by practitioners.

Telehealth: Includes integrated, secure video appointments for one-on-one and group sessions, compliant with HIPAA, PIPEDA, and GDPR standards.

Billing & Payments: Features integrated payment processing (Jane Payments, PCI-compliant), invoicing, and support for insurance management, direct billing (e.g., TELUS eClaims, Teleplan), and Superbills.

Reporting & Analytics: Offers financial, client, and appointment reports to help clinics track revenue, appointment volumes, and patient trends.

Target Users & Benefits: Jane is ideal for solo practitioners up to mid-sized, multi-location clinics. It is highly praised for its clean interface, ease of use, and outstanding, unlimited customer support available via phone, email, and chat (including Saturdays). The platform aims to streamline workflows, reduce administrative burden, and enhance patient engagement through automated reminders and a dedicated client mobile app.

Key Features

- Online Booking & Scheduling
- Electronic Medical Records (EMR) / Charting
- Integrated Telehealth (Video Appointments)
- Billing, Invoicing & Payments (Jane Payments)
- Customizable Chart Templates (SOAP notes)
- Financial & Clinic Reporting
- Insurance Management & Direct Billing
- Automated Appointment Reminders (Email/SMS)

Pricing

Model: subscription

Subscription plans (Balance, Practice, Thrive) start at \$54/month for a single practitioner. Pricing scales with the number of practitioners, and additional fees apply for certain add-ons like Insurance Billing.

Starting at: USD \$54

Target Company Size: startup, small, medium

Integrations

MailChimp, Physitrack, Fullscript, Claim.MD, Google Analytics, TELUS eClaims, Pacific Blue Cross, Teleplan, Documo (Outbound Fax), External Calendar Management

Compliance & Certifications

HIPAA, PIPEDA, GDPR, SOC 2 Type 2, PCI-DSS SAQ A

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