Infinx Healthcare Platform

AI-powered Revenue Cycle Management (RCM) platform for healthcare, automating patient access, prior authorization, medical coding, and denial management.

https://www.infinx.com

Overview

The Infinx Healthcare Platform is a comprehensive, AI-driven solution designed to optimize the financial lifecycle for healthcare providers, hospitals, imaging centers, and laboratories. It leverages advanced technologies, including Generative AI (GenAI), machine learning, natural language processing (NLP), and robotic process automation (RPA), combined with human expertise to streamline complex revenue cycle workflows.

Key Product Components:

Healthcare Revenue Cloud: The overarching platform for RCM optimization.
Revenue Cycle Agent Platform: Utilizes AI, automation, and human agents for better RCM outcomes, ensuring seamless orchestration between technology and human intervention.
Document Capture AI Platform: A GenAI-powered agent that intelligently classifies, extracts, and accurately inputs patient data from any document type (e.g., referrals, faxes) directly into patient records systems (EMR/EHR/RIS/LIS).
Patient Access Plus: Provides complete coverage for obtaining financial clearance, including eligibility verifications, benefit checks, patient payment estimates, and prior authorization approvals in a single system.
A/R & Denials Management (ARDM) Platform: Offers robust denial prevention and resolution tools, root cause analysis, and automated workflows for appeals management to help recover more revenue.
Key Benefits & Capabilities:

Increased Revenue & Faster Reimbursements: By reducing errors, automating claims processing, and ensuring charge capture before submission.
High Accuracy: The platform, backed by certified specialists, boasts high accuracy rates (e.g., 99.5% coding accuracy).

Scalability & 24/7 Automation: Operates continuously to complete tasks like eligibility checks and claim submissions, freeing up staff for higher-value patient care.

Seamless Integration: Designed for enterprise scalability with bidirectional integrations with leading EHRs, EMRs, and practice management systems via industry standards like HL7, X12, FHIR, and custom APIs.

Key Features

- AI-Powered Prior Authorization

- Automated Eligibility & Benefits Verification

- Document Capture AI (GenAI/NLP)

- A/R and Denials Management (ARDM)

- Automated Claims Processing & Billing

- Medical Coding and Revenue Integrity

- Patient Payment Estimates

- Human-in-the-Loop Automation

Pricing

Model: enterprise

Pricing is custom, contingency, and usage-based, with specific charges depending on the solution (e.g., percentage of recoveries for charge-capture, monthly subscription plus per-document usage, or monthly retainers for FTE support). Prices are not publicly disclosed and require contacting sales.

Target Company Size: small, medium, enterprise

Integrations

EHR Systems, EMR Systems, Practice Management Software (PMS), LIS/RIS Systems, Payer/Clearinghouse Integrations, HL7, X12, FHIR

Compliance & Certifications

HIPAA, SOC 2 Type 2, ISO 27001