Ignyte Care Coordination

End-to-end care coordination and case management software built on the Appian low-code platform for healthcare and public sector organizations.

https://ignytegroup.com

Overview

Ignyte Care Coordination is an end-to-end Care Coordination and Case Management solution developed by Ignyte Group and delivered on Appian's enterprise-grade cloud platform. It is designed to help healthcare providers, care managers, public health agencies, and health insurers improve patient care, better manage caregiver workloads, and maximize value from existing health technology investments.

The solution operates on a platform approach, combining the benefits of custom-developed software tailored to unique case management programs with the advantages of proven care workflows backed by powerful enterprise software.

Key Features and Capabilities

Integrated Patient Management: Leverages end-to-end integrated patient management to improve the efficacy of care and patient outcomes.

Self-Service Client Portal: Provides an accessible, user-friendly portal for patients to access test results, medical history, appointment scheduling, medication reminders, and personalized care plans.

Mobile Accessibility: The platform is fully mobile accessible, enabling patients to interact with caregivers via their mobile devices, and offers offline access for providers to update records in connectivity-limited environments.

AI/ML-Enabled Clinical Decision Support: Uses AI/ML to provide clinical decision support, alerting providers when patient wellness metrics pass defined thresholds to enable immediate interventions.

Care Plan Creation: Enables caregivers to develop evidence-based care plans with measurable goals and allows users to leverage pre-built templates or create custom plans.

Robust Reporting: Offers comprehensive dashboarding to visualize services performance, workload tracking, and support comprehensive tracking and analysis of patient data.

Role-Specific Experience: Provides a tailored user experience for medical providers, case workers, patients, and guardians.

Target Users and Use Cases

Ignyte Care Coordination is utilized by a wide range of organizations, including private hospitals, health systems, health insurers, and public sector organizations.

Chronic Conditions and Disease Management: Supports proactive management of patients and populations with chronic conditions and diseases.

Value-Based Health Care: Enables organizations to manage the transition toward value-based health care models by monitoring patient and population health.

Referral Management: Streamlines referral management through task automation and intuitive guides.

Behavioral Health: Offers specific tools for youth and young adults, including behavioral health resources, 24/7 AI chatbots, and crisis hotlines.

Key Features

- Integrated Client Data Management (HL7/FHIR)
- Self-Service Patient Portal
- AI/ML Clinical Decision Support
- Remote Patient Monitoring & Tracking
- Offline Access for Providers
- Robust Reporting and Monitoring Dashboards
- Evidence-Based Care Plan Creation
- Automated Program Eligibility & Referrals

Pricing

Model: enterprise

Customized pricing based on individual modules, use cases, deployment requirements, and specific features. Pricing is not based on the number of users.

Target Company Size: medium, enterprise

Integrations

EHR Systems, HIEs, HL7, FHIR, Microsoft Teams, Alexa, Asana

Compliance & Certifications

HIPAA, FedRAMP