



ICANotes

Comprehensive behavioral health EHR/EMR designed to streamline documentation and practice management for mental health professionals, featuring customizable, self-coding notes.

<https://www.icanotes.com>

Overview

ICANotes is a cloud-based Electronic Health Record (EHR) and practice management system built specifically for behavioral and mental health professionals, including psychiatrists, psychologists, social workers, and counselors.

Core Value Proposition and Documentation The software is renowned for its unique, button-driven interface that allows clinicians to create detailed, narrative, and audit-ready clinical documentation (progress notes, treatment plans, assessments) with minimal typing, often referred to as "self-coding" features. This system is designed to significantly reduce the time spent on paperwork, with users reporting the ability to complete notes in just minutes. The platform automatically determines the highest reimbursable Evaluation and Management (E/M) service code supported by the note content, enhancing revenue and ensuring compliance.

Key Features and Capabilities ICANotes offers a full suite of integrated practice management features, including:

Clinical Documentation: Self-coding progress notes, treatment plans, assessments, and discharge summaries using customizable, menu-driven templates.

E-Prescribing: Full e-prescribing capabilities, including controlled substances (EPCS) with integrated Prescription Drug Monitoring Program (PDMP) functionality.

Telehealth: Fully integrated, HIPAA-compliant video sessions, with a dedicated provider app for some features.

Practice Management: Appointment scheduling, calendar management (including group appointments), automated billing, claims management, and insurance verification.

Patient Engagement: HIPAA-compliant Patient Portal for secure messaging, electronic intake forms, appointment confirmations, and online payments.

AI Scribe: The newer ICANotes+ platform includes an AI Ambient Listening Scribe feature to automatically generate draft progress notes from session transcripts.

Target Users and Compliance ICANotes is ideal for solo practitioners, mid-sized clinics, and large group practices in the behavioral and mental health space. It is a fully HIPAA-compliant and ONC-certified EHR, also designed to meet standards from the HITECH Act, CMS, CARF, and Joint Commission.

Key Features

- Self-Coding Clinical Documentation
- E-Prescribing (including controlled substances)
- Integrated Telehealth
- HIPAA-Compliant Patient Portal
- Automated Billing & Claims Management (E/M Coding)
- Appointment Scheduling
- Customizable Templates
- AI Ambient Listening Scribe (ICANotes+)

Pricing

Model: subscription

Tiered pricing based on clinician type (full-time/part-time) and service level (Notes Only, Non-Prescribing, Prescribing). Starting price is \$35/user/month for Part-Time Notes Only. Full-time Prescribing is \$213/user/month. Non-clinical staff is \$25/user/month (first one free). A \$99 activation fee applies to Prescribing plans.

Starting at: USD \$35

Target Company Size: small, medium, enterprise

Integrations

Health Information Exchanges (HIE), Kno2 (Direct Messaging), Lab Integration, PDMP

Compliance & Certifications

HIPAA, ONC-Certified, HITECH Act, 42 CFR Part 2

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