

ICANotes Treatment Plans

A comprehensive behavioral health EHR and practice management system known for its template-driven, automated clinical documentation and treatment plans.

https://www.icanotes.com

Overview

ICANotes is a robust Electronic Health Record (EHR) and practice management system developed specifically for behavioral and mental health professionals, including psychologists, psychiatrists, and therapists. The software's core value proposition is its unique, click-to-chart workflow that allows clinicians to create detailed, narrative, and insurance-compliant documentation, such as progress notes, assessments, and treatment plans, with minimal typing.

Key Features and Capabilities

ICANotes offers a full suite of features to manage a behavioral health practice:

Clinical Documentation: Menu-driven note builder for intakes, progress notes (SOAP, BIRP, DAP), treatment plans, and discharge summaries. It includes pre-configured, customizable templates aligned with DSM-5 and ICD-10 codes.

Treatment Plans: Specialized tools for creating, updating, and linking treatment plan progress directly to clinical notes, ensuring compliance and continuity of care.

Practice Management: Appointment scheduling, automated reminders, streamlined billing tools, revenue cycle management, and electronic patient statements.

E-Prescribing: Integrated eRx software, including support for Electronic Prescribing for Controlled Substances (EPCS) and Prescription Drug Monitoring Program (PDMP) checks.

Patient Engagement: A secure, HIPAA-compliant patient portal for online booking, electronic intake forms, secure messaging, viewing statements, and making payments.

Telehealth: Integrated, HIPAA-compliant video sessions for both individual and group therapy.

Target Users and Use Cases

ICANotes is designed for behavioral health practices of all sizes, from solo practitioners and small group practices to large agencies, hospitals, and inpatient/residential facilities. Its primary use case is

reducing the administrative burden of clinical charting while ensuring compliance and enhancing billing accuracy through automatic E/M coding.

Key Features

- Template-Driven Treatment Plans
- Automated Clinical Documentation (Progress Notes, Assessments)
- Integrated E-Prescribing (eRx, EPCS, PDMP)
- Behavioral Health Billing & Revenue Cycle Management
- HIPAA-Compliant Telehealth
- Secure Patient Portal
- Appointment Scheduling & Reminders
- Lab Integration

Pricing

Model: subscription

Tiered monthly subscription plans based on practitioner type (prescribing vs. non-prescribing) and service level (full-time vs. part-time, notes-only vs. full EHR). Starting price is for the lowest tier, with full-time non-prescribing starting around \$75/month and full-time prescribing around \$213/month.

Starting at: USD \$35

Target Company Size: startup, small, medium, enterprise

Integrations

Clearinghouses, Health Information Exchanges (HIEs), Lab Integration, PDMP Integration, Birdeye, Repticity

Compliance & Certifications

HIPAA, HITECH Act,	ONC-ATCB Certified,	CARF,	Joint	Commission,	Medicare,	Medicaid,	MIPS,	42
CFR Part 2								

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