ICANotes Psychiatry

A comprehensive behavioral health EHR designed for psychiatrists and mental health professionals to create fast, compliant, and detailed clinical documentation.

https://www.icanotes.com

Overview

ICANotes is an Electronic Health Record (EHR) system specifically built for behavioral and mental health professionals, including psychiatrists, psychologists, social workers, and counselors. Developed by a clinical psychiatrist, the system is known for its unique, button-driven interface that automatically generates detailed, narrative, and insurance-compliant clinical documentation (such as initial assessments, treatment plans, and progress notes) with minimal typing. This feature is designed to significantly reduce the time spent on paperwork, allowing clinicians to focus more on patient care.

The platform is a fully integrated practice management solution, combining charting with essential administrative and financial tools. Key capabilities include:

Clinical Documentation: Menu-driven templates for individual, couples, and group therapy notes, treatment plans, and assessments. It includes over 100 electronic rating scales and assessment tools, and a newer ICANotes+ version features an AI ambient listening scribe.

Practice Management: Robust features for scheduling (multi-provider/multi-location views), comprehensive billing (insurance verification, claims submission, ERA auto-posting, claim scrubbing, E/M coding automation), and patient payments.

Patient Engagement: A secure, HIPAA-compliant client portal for digital intake forms, secure messaging, appointment confirmations, and document sharing.

Medication Management: Integrated e-prescribing for standard and controlled substances, including integrated PDMP (Prescription Drug Monitoring Program) access.

Telehealth: Built-in HIPAA-compliant virtual care functionality.

The system is cloud-based, OS agnostic, and suitable for all practice sizes, from solo practitioners to large organizations. It is ONC-certified and HIPAA-compliant, making it an audit-ready solution for mental health practices.

Key Features

- Menu-Driven Clinical Documentation

- Integrated E-Prescribing (Controlled Substances/PDMP)

- Automated E/M Coding and Claim Scrubbing

- Integrated Practice Management (Scheduling & Billing)

- HIPAA-Compliant Telehealth

- Secure Client Portal (Digital Intake, Messaging)

- Over 100 Electronic Rating Scales/Assessments

Pricing

Model: subscription

Tiered pricing based on clinician type (prescribing vs. non-prescribing) and usage (full-time vs. part-time). Plans start at $35/month for part-time, non-prescribing clinicians and go up to $215+ per month for full-time prescribing professionals. Non-clinical staff is $25/month (first one free).

Starting at: USD $35

Target Company Size: small, medium, enterprise

Integrations

Health Information Exchanges (HIEs), Lab Integration, Clearinghouses, Practice Management Systems, Kno2 (Direct Messaging)

Compliance & Certifications

HIPAA, ONC Certified