



HospiceWorks

AI-powered Hospice EMR and management software for hospice care providers, streamlining clinical documentation, billing, scheduling, and ensuring CMS compliance.

<https://hospiceworks.com>

Overview

HospiceWorks is a specialized Electronic Medical Record (EMR) platform designed for hospice care providers, focusing on efficiency, compliance, and user-friendliness to combat staff burnout. The platform is praised by clinicians for being simple and straightforward, leading to significant time savings on charting .

Key Features and Capabilities:

AI-Powered Compliance & Quality Assurance: The software is built with a Compliance Rules Engine that incorporates hospice regulatory and best practice standards to assist in audit and compliance. An AI-powered Quality Assurance feature reviews nurse visit notes in real-time to flag charting issues early, ensuring continuous survey readiness .

AI-Powered Speech Recognition: A standout feature is the included, HIPAA-compliant AI-powered Speech Recognition, which allows for hands-free documentation, boosting clinician efficiency and saving valuable time without requiring extra fees or third-party add-ons .

Clinical Management: It serves as a comprehensive EMR for managing patient records, creating care plans, tracking medications, and providing a visual Patient Profile for a snapshot overview of patient status and vital trends in real-time .

Automated Scheduling: Includes comprehensive scheduling tools with multiple calendar views, automated compliance scheduling (e.g., supervisory visits every 14 days), and daily reminders to prevent missed and overdue visits .

Revenue Cycle Management (RCM) & Billing: The platform accelerates claims submission to Medicare, Medicaid, and private insurance. It performs an extensive internal billing audit on each patient claim before forwarding it to the clearinghouse to ensure accuracy and efficiency . HospiceWorks also offers RCM services as an additional cost-effective solution .

Technical and Support Details: The system is a cloud-based solution offering a 99.9% uptime guarantee and features Cloud AutoSave to prevent loss of clinical documentation . Support includes an extensive knowledge base, online documentation, videos, and an AI-powered support bot for instant assistance . It is tailored for self-employed, small-business, and midsize-business hospice care providers .

Key Features

- AI-Powered CMS Compliance & Survey Readiness
- HIPAA-Compliant AI-Powered Speech Recognition
- Clinical Documentation (EMR) and Patient Profile
- Automated Scheduling Tools with Compliance Tracking
- Billing & Revenue Cycle Management (RCM)
- Compliance Rules Engine & Real-Time QA
- Integrated Document Management & Secure Electronic Faxing
- Real-Time Patient Analytics

Pricing

Model: subscription

Reported starting price of \$295 per month, but contact the vendor for official, tailored pricing and RCM service costs.

Starting at: USD \$295

Target Company Size: small, medium

Integrations

ScriptSure Cloud E-Prescribing

Compliance & Certifications

HIPAA, CMS Compliance

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