



Homecare Homebase

Comprehensive cloud-based Electronic Health Record (EHR) solution for home health, hospice, and personal care agencies.

<https://hchb.com>

Overview

Homecare Homebase (HCHB) is the industry-leading, cloud-based Electronic Health Record (EHR) solution specifically designed for home health, hospice, and personal care agencies. The platform streamlines the entire workflow from patient intake and scheduling to clinical documentation, compliance, and revenue cycle management.

Key components include the core HCHB Platform, the mobile applications *Mobile PointCare* (for home health/hospice field staff on Android) and *CareManager* (for personal care field staff on iOS/Android), and the *HCHB Intelligence Suite*. The Intelligence Suite features advanced tools like *Smart Scheduling* (using algorithms to automate and optimize caregiver visits) , *HCHB Analytics* (for data-driven decision making) , and new AI-powered products such as *Intake Central*, *Curate: Medications*, and *Predict: Hospitalization Risk* .

HCHB is built with a strong emphasis on compliance, holding both HIPAA and HITRUST certifications . The system utilizes automated workflows and real-time updates to ensure regulatory adherence and defensible documentation, which is critical for Medicare and managed care patients . The software is primarily targeted at medium to enterprise-level organizations, serving all ten of the top ten largest Home Health Agencies and eight of the top ten Hospice Agencies .

Key Features

- Electronic Health Record (EHR) & EMR
- Revenue Cycle Management (RCM)
- Smart Scheduling & Routing (AI-powered)

- Mobile Point-of-Care Documentation (PointCare/CareManager)
- Compliance Tracking & Automation (HIPAA/HITRUST)
- HCHB Analytics & Intelligence
- Intake Central (Automated Referral Management)
- Predict: Hospitalization Risk (AI-powered)

Pricing

Model: enterprise

Quote-based. Pricing is not publicly disclosed and is typically high, involving significant initial setup and ongoing monthly fees, making it cost-prohibitive for smaller agencies.

Target Company Size: medium, enterprise

Integrations

Keragon (Automation), Excel Health (Performance Analytics), Payroll Systems, Pharmacy Systems, General Ledger Systems, Physician & Facility EMRs

Compliance & Certifications

HIPAA, HITRUST

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