HHAeXchange EVV

A cloud-based Electronic Visit Verification (EVV) and homecare management platform that ensures compliance, streamlines scheduling, billing, and payroll for home health agencies.

https://www.hhaexchange.com

Overview

HHAeXchange EVV is a comprehensive, end-to-end cloud-based platform designed for Medicaid and private home care agencies, Managed Care Organizations (MCOs), and state Medicaid programs. The core functionality is Electronic Visit Verification (EVV), which is mandated by the 21st Century Cures Act, but the platform extends to full homecare management.

Key Features and Capabilities:

EVV Compliance: The system is designed to meet or exceed state and federal mandates, including the 21st Century Cures Act, by electronically verifying visits using multiple methods: Mobile App (GPS verification at clock-in/out), Telephony (IVR), and FOB devices.

Integrated Management: It manages the entire workflow, including referrals, patient intake, scheduling, billing, and payroll integration, replacing manual data entry and paper timesheets.

Scheduling: Offers smart scheduling tools that match caregiver availability with patient needs, validate against authorizations, and flag compliance expirations.

Financial Accuracy: Features pre-billing validations and safety nets to identify potential compliance issues before billing, which increases first-pass clean claim acceptance rates and speeds up reimbursement cycles.

Caregiver Empowerment: The HHAeXchange+ Mobile App allows caregivers to clock in/out, view real-time schedules, get directions, log plan of care tasks, capture electronic signatures, and communicate securely with the agency via a HIPAA-compliant two-way chat.

Data & Reporting: Provides real-time visibility into visits via a Call Dashboard and offers comprehensive EVV compliance reports and insights into compliance trends, cash flow, and patient outcomes.

Target Users and Use Cases: HHAeXchange serves providers and payers across the homecare ecosystem. Its target market includes small, medium, and large home health agencies, Managed Care Organizations (MCOs), and state Medicaid programs managing Long-Term Services and Supports (LTSS) and Home and Community-Based Services (HCBS).

Key Features

- Electronic Visit Verification (EVV) via GPS, IVR, or FOB
- Automated Scheduling and Authorization Matching
- Integrated Billing and Payroll
- Real-Time 21st Century Cures Act Compliance Reporting
- Caregiver Mobile App with Clock-in/out
- HIPAA-compliant Two-Way Chat/Messaging
- Pre-Billing Validations for Clean Claims
- Electronic Signature Capture

Pricing

Model: enterprise

Enterprise pricing is not publicly disclosed and is typically customized based on agency size and services required. A starting price of $375 per month has been reported, but agencies are encouraged to request a personalized demo.

Starting at: USD $375

Target Company Size: small, medium, enterprise

Integrations

Payroll Systems (e.g., Paylocity, ADP), State Aggregators/Clearing Houses

Compliance & Certifications

HIPAA, 21st Century Cures Act EVV Mandate