HENO

A cloud-based, all-in-one EMR and practice management software for physical, occupational, and speech therapy clinics.

https://www.heno.io

Overview

HENO is a comprehensive, cloud-based Electronic Medical Record (EMR) and practice management solution specifically designed for physical, occupational, and speech therapy practices, and also suitable for chiropractic care. It was founded by a physical therapist and a software engineer to create a single, all-in-one system to replace the need for multiple disjointed software platforms. The platform is known for its user-friendly interface and robust functionality, which streamlines daily practice operations from scheduling to billing.

Key Features and Capabilities:

All-in-One Platform: Integrates EMR, scheduling, medical billing, collections, and marketing tools into a single system.

AI-Powered Documentation: Includes HENO's AI Scribe to convert patient conversations into HIPAA-compliant SOAP notes and an AI Assistant for goal generation, significantly reducing documentation time (up to 5-10 hours daily).

Revenue Cycle Management (RCM): Features integrated medical billing, automated billing rules (e.g., KX Modifiers), integrated clearinghouse (Office Ally), real-time insurance verification (pVerify), and AI EOB Billing.

Scheduling & Patient Engagement: Offers integrated scheduling, automated email/text/voice appointment reminders, a Patient Portal for digital intake forms, and online self-registration.

Telehealth & RTM: Includes integrated Telehealth (via doxy.me) and Remote Therapeutic Monitoring (RTM) software to increase revenue and enhance patient care.

Compliance & Security: Hosted in a HIPAA-compliant data center with all communications utilizing SSL and data encrypted at rest using Transparent Data Encryption (TDE) and an Oracle Database.

Target Users and Use Cases:

HENO is primarily used by physical therapists, occupational therapists, speech-language pathologists, and chiropractors. It is suitable for practices of all sizes, from startups to multi-location enterprises, aiming to boost efficiency, improve cash flow, and simplify compliance.

Key Features

- Electronic Medical Records (EMR)

- Integrated Medical Billing & RCM

- Patient Scheduling & Appointment Management

- AI-Powered Documentation (AI Scribe)

- Customizable Documentation Templates

- Patient Portal & Digital Intake

- Telehealth Integration (doxy.me)

- Remote Therapeutic Monitoring (RTM)

- Integrated Clearinghouse & Insurance Verification

Pricing

Model: subscription

Subscription plans are offered with a 1-year contract. Tiers include: Startup ($99/month/clinic), Growth ($149/month/provider), Established ($225/month/provider), and Unlimited ($299/month/provider). RCM services are available with custom pricing. Additional usage-based fees apply for some services (e.g., texting, faxing) in lower tiers.

Starting at: USD $99

Target Company Size: startup, small, medium, enterprise

Integrations

Office Ally, FOTO, doxy.me, pVerify, CardConnect, InterFAX

Compliance & Certifications

HIPAA, MIPS, Medicare Compliance