



HealthStream

A unified ecosystem of healthcare workforce management solutions for learning, clinical development, credentialing, scheduling, and compliance.

<https://www.healthstream.com/>

Overview

HealthStream is a leading provider of workforce development, talent management, and provider solutions tailored for the healthcare industry. The platform offers a unified ecosystem of solutions contracted by over half of U.S. healthcare organizations, serving approximately 4.8 to 5.7 million healthcare professionals nationwide. The primary goal is to improve patient outcomes through the development and empowerment of healthcare organizations' greatest asset: their people.

Key Products and Capabilities:

HealthStream Learning Center (LMS): A comprehensive, cloud-based learning management system for healthcare organizations to create, organize, and manage regulatory compliance training, continuing education, and staff development. It includes an extensive content library of over 20,000 courses from industry partners.

CredentialStream®: A provider lifecycle management solution that accelerates credentialing, privileging, and enrollment with a seamless, compliance-focused workflow, reducing manual tasks and ensuring all provider information is centralized and up-to-date.

ShiftWizard®: A SaaS solution for integrated workforce automation, including scheduling, productivity, and forecasting.

Competency Suite (featuring Jane® AI): An award-winning, AI-powered solution that uses advanced algorithms to measure clinical judgment, personalize competency development, and create tailored learning pathways for nurses and other clinical teams.

Quality & Compliance (ComplyQ & SafetyQ): Tools for policy management, mandatory training, and compliance tracking to meet regulatory requirements from bodies like HIPAA, OSHA, and CMS.

Target Users & Use Cases: HealthStream is ideal for mid-to-large healthcare organizations, including hospitals, multi-facility systems, clinics, and physician practices. Primary use cases include regulatory compliance training, clinical skill verification, new employee onboarding, provider credentialing and enrollment, and staff scheduling and forecasting.

Key Features

- Learning Management System (LMS)
- Provider Credentialing & Privileging (CredentialStream)
- Staff Scheduling & Workforce Automation (ShiftWizard)
- AI-Powered Clinical Competency Development (jane® AI)
- Compliance Tracking & Training (ComplyQ & SafetyQ)
- Extensive Healthcare Content Library (20,000+ courses)
- Policy & Document Management
- Reporting and Analytics

Pricing

Model: enterprise

Custom-quote, organization-specific pricing model based on the number of users, licensed content libraries, and required customization/integrations. A 30-day free trial is offered for some products like CredentialStream for Groups.

Target Company Size: small, medium, enterprise

Integrations

Workday, Oracle, Xapify, VIPRE Security Awareness, Inspired eLearning HR & Compliance, American Red Cross, EBSCO, FinThrive

Compliance & Certifications

HIPAA, OSHA, CMS, HHS, Joint Commission, HITRUST r2 Certification

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