



HealthStream Quality Manager

Cloud-based Quality Management System (QMS) for skilled nursing and long-term care to automate assessments, improve compliance, and boost quality ratings.

<https://www.healthstream.com>

Overview

HealthStream Quality Manager (formerly known as abaqis) is a comprehensive, cloud-based Quality Management System (QMS) specifically designed for skilled nursing facilities (SNFs) and long-term care (LTC) providers. The software is built to enhance survey preparedness and regulatory compliance, ultimately helping organizations achieve higher quality ratings, such as a 5-Star rating .

Key Capabilities

Survey Readiness: The platform includes a Mock Survey tool that mimics the CMS annual survey process verbatim, providing tailored study guides and prep materials . It uses integrated Minimum Data Set (MDS) data to predict resident interviews with high certainty and ensure staff readiness .

Compliance and QAPI: It automates up to 95% of facility assessments into easy-to-digest reports and includes a Quality Assurance & Performance Improvement (QAPI) Plan Builder and Performance Improvement Project (PIP) Builder to meet CMS standards . The system also helps facilities stay compliant with regulations like the CMS 3442-F Minimum Staffing Standards .

Data & Analytics: It offers real-time tracking of quality metrics, validated thresholds that indicate problematic areas of care, and customizable enterprise-level monitoring and reporting for data-driven decision-making .

Target Users and Benefits

HealthStream Quality Manager is ideally suited for SNF administrators, quality managers, compliance officers, MDS coordinators, and nursing leadership . By automating routine compliance tasks and providing clear guidance, the system streamlines workflows, reduces the cost of regulatory compliance (compared to consultants), and allows healthcare professionals to focus more on patient care . The software is a commercial proprietary solution and is part of the broader HealthStream ecosystem, offering interoperability with key healthcare and HR systems via its APIs .

Key Features

- Mock Surveys / Survey Readiness
- QAPI Plan Builder and Management
- Automated Facility Assessments (MDS Integration)
- Performance Improvement Project (PIP) Builder
- Regulatory Compliance Tracking (CMS Standards)
- Enterprise Monitoring and Reporting
- Action / Risk Indicators and Dashboards
- Role-based Access Controls (RBAC)

Pricing

Model: enterprise

Pricing is customized based on the specific needs of the organization and the tiers selected. There are no public list prices. Contact the vendor for a quote. A free demo is available upon request.

Target Company Size: medium, enterprise

Integrations

HRIS systems, Payroll systems, Background check systems, MDS (Minimum Data Set) Systems

Compliance & Certifications

HIPAA, CMS, BAA available

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