



HealthStream CredentialStream

A modern provider lifecycle management solution that automates credentialing, privileging, and enrollment for healthcare organizations.

<https://www.healthstream.com/solution/credentialing/>

Overview

HealthStream CredentialStream is a comprehensive, cloud-based SaaS solution designed to streamline and unify provider credentialing, privileging, and enrollment processes for healthcare organizations, including acute care hospitals, multi-facility health systems, and non-acute care facilities. The platform replaces outdated manual tools with intelligent, automated workflows and audit-ready documentation to accelerate provider onboarding and time-to-revenue.

Key Benefits and Capabilities:

Accelerated Onboarding: Automated workflows, self-service applications, and real-time tracking eliminate delays and shorten the time it takes for new providers to become active and billable.

Single Source of Truth: It centralizes all provider data—from initial application to ongoing monitoring—to remove redundancy, eliminate data silos, and ensure accuracy across the organization.

Enhanced Compliance and Security: The solution is HITRUST r2 certified, ensuring the highest standards of information security and risk management. It provides audit-ready documentation and automated compliance tracking for requirements like HIPAA.

Intelligent Privileging: It features a patented privileging solution with a curated library and smart logic to automate the evaluation of qualifications and competencies.

Collaboration and Transparency: The CredentialStream Hub™ provides a mobile-friendly, role-specific portal for providers, department chairs, and credentialing teams to collaborate, submit forms, track status, and communicate seamlessly.

CredentialStream is built for performance and scale, offering interoperability with key healthcare and HR systems, and leveraging analytics for operational benchmarking and performance improvement.

Key Features

- Automated Credentialing Workflows
- Primary Source Verification (PSV)
- Clinical Privileging Management (Patented)
- Payer Enrollment and Form Management
- Centralized Provider Data Hub (Source of Truth)
- Self-service Provider Portal (The Hub)
- Compliance Tracking and Audit-Ready Documentation
- Operational Benchmarking and Analytics

Pricing

Model: enterprise

Pricing is not publicly disclosed for the main product; contact HealthStream for a quote. A separate version, CredentialStream for Groups, is available with cost-effective pricing for smaller practices and offers a free 30-day trial.

Target Company Size: small, medium, enterprise

Integrations

Epic, HRIS systems, HealthStream CVO, CAQH ProView, MyLearning™

Compliance & Certifications

HITRUST r2, HIPAA

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